

# **Draft Asset Plan 2022 - 2032**

## **Public Exhibition Report - June 2022**



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## Introduction

Wyndham City is responsible for creating, maintaining and managing assets to deliver Council's services, to ensure we realise our Wyndham 2040 vision.

The reason assets exist are to provide services to the community. Roads exist to help people move around the city, parks exist for people to play, socialise and recreate, facilities exist to provide a wide range of services in a safe environment, Our drainage network exists to keep our properties free from water damage. All assets exist because there was a service need identified, and infrastructure provided to support that need. We need to keep providing assets for our community to use and also ensure that our assets are well managed for future generations. For this reason, the Asset Plan includes information about maintenance, renewal, acquisition, expansion, upgrade, and disposal in relation to each major asset class under the control of the Council.

The Wyndham Asset Plan ensures effective investment in assets which need it most by having a planned, systematic approach to asset management. with an asset base of over \$4.6 billion and growing, our ability to fund the renewal of our assets over the long term is impacted by the services and service levels that Council provides today and into the future.

The Wyndham Asset Plan shapes our investment in assets over the next 10 years.

## Deliberative Community Engagement

To ensure Council is delivering for our community, we recruited 32 members from the People's Advisory Panel to participate in the deliberative engagement process for the Asset Plan. The recruited Panel members represented a 'mini Wyndham' which reflected the diversity of our community.

The Deliberative Approach for the Asset Plan saw panel members taken through a series of five workshops where they received information about Wyndham services and assets, deliberated and came back to the Council with a report written by themselves. The report developed by the group has been used as an important input to help inform future service and asset strategic planning.

## Public Exhibition Process Overview

The Draft Asset Plan 2022 - 2032 was placed on public exhibition for a period of 28 days, from Wednesday 27 April to Wednesday 25 May.

Community members were able to access the Draft Asset Plan via Council's online community engagement Platform, The Loop.

The Loop, provided the community with access to the feedback survey for the Draft Asset Plan as well as an overview of the community engagement provided to date, a video

detailing this engagement and a copy of the report written by community members that participated in the deliberative engagement process.

Several communication tools were used to promote the opportunity for people to provide their feedback during the public exhibition period. These included:

- A media release providing detail about the Draft Asset Plan
- Social media posts via Wyndham City accounts
- Electronic newsletters sent to over 6,000 members of The Loop and existing community networks
- Electronic newsletter to the Wyndham People's Advisory Panel (over 900 community members)

## Public Exhibition Responses

All communication tools directed community members to The Loop. The Draft Asset Plan project page on The Loop had 602 views by 498 different people. However, there were a number of ways in which community members were able to provide comments during the Public Exhibition period.

A total of 63 people provided feedback as follows:

- 32 people participated in a 5-day deliberative engagement process to provide a consensus view on the focus of services and assets in a financially constrained environment
- 5 community members provided feedback via a survey on The Loop
- 26 community members submitted feedback via social media

The Loop gave community members the opportunity to provide comments on the Draft Asset Plan by asking:

1. What do you think of the Draft Asset Plan? What are some of the things you are excited about?
2. Is there anything we might have missed that you think should be included?
3. Is there anything else you would like to tell us?

High level feedback from the question, '*what do you think of the Draft Asset Plan? What are some of the things you are excited about?*' included:

- The Asset Plan is a big and comprehensive project
- At a high level all categories are good, it will be good to see the allocation of these budget to respective areas and assets
- A plan is better than no plan at all so the fact that Council has an asset management plan is to be applauded
- The asset plan is very exciting to me and the community

High level feedback from the question '*is there anything we might have missed that you think should be included?*' was as follows:



- Recycling Centres
- Maintenance of Open Space across Wyndham
- Allocation for new/upgraded footpaths could be better spent on maintenance of current footpaths across the City
- Tree planting and ongoing maintenance
- Public amenity provision
- Nothing has been missed in the Draft Plan

Other comments included:

- The Asset Plan is a big job and Council is doing well to deliver it
- There is an opportunity to consider a digital twin of the city and the Asset Plan for citizens to monitor the execution of the budget and return on investment
- Consider more funding towards trees and city amenity across Wyndham

### Next Steps

Detailed feedback to community members relating to anything that might be missed from the Asset Plan is detailed in Appendix 1, with the feedback relating to individual service planning documents rather than the Asset Plan lifecycle modelling.

The findings from the Public Exhibition period and final Asset Plan 2022 - 2032 will be presented at the Council Meeting on Tuesday 28 June for adoption. Pending adoption, community members will be sent an email reply relating to the feedback they submitted.

Appendix 1 – Draft Asset Plan 2022-2032 – Officer comments to The Loop question – Is there anything we might have missed that you think should be included?

Is there anything we might have missed that you think should be included?	Officer Comments
<p>Recycling seems to be concentrated at the RDF and very different for community to get there . A Multi purpose education and recycling facility for all members ( including less abled) of the community in the circular economy for the future . Including repair cafe and art facilities for the community to share</p>	<p>Wyndham City has seven Recycling Stations across the municipality for you to recycle some common household items. The RDF Strategic Plan considers future transfer and circular economy opportunities.</p>
<p>Not sure if this will fall under Passive Open Spaces or Gardens. What I am refering to is the Gardens, Entrances and middle isles of the roads within estates. The maintenance and care, as well as looking at the risk introduced by those negligence to the City.</p> <p>Some of the examples of from an old estate "Mossfiel Drive". Relatively new estate "Slikwood Bvd" / Manna gum drive area. I sure, there are more spaces that have been neglected by the council, after developers hand over.</p>	<p>Landscape design treatments are informed by Council's Landscape Levels of Service Guidelines and maintenance levels are guided by Council's Open Space Strategy, which take into account service delivery and affordability. This feedback will be passed to our open space service areas to be considered further.</p>

<p>There appears to be some fixation within council to spend money on new footpaths when such footpaths are not seen as necessary by residents. Rather than looking to spend funds on installing new footpaths when there is a footpath on the other side of a quiet suburban street. Surely it would be more cost effective to allocate those funds to the maintenance and upkeep of existing footpaths. I am aware of two recent examples in Hoppers Crossing and Wyndham Green where council was prioritising the construction of footpaths against the wishes of residents when what residents wanted was the existing footpaths to be properly maintained.</p>	<p>Wyndham's Active Transport Strategy guides investment in new footpaths in line with the principles of the endorsed strategy. The Asset Plan outlines the proposed maintenance and renewal investment required now and into the future to keep current (and future) footpaths in an acceptable condition.</p>
<p>My other concern involves trees on council property. I assume that because of the significant investment of ratepayer monies in the purchase of trees as part of the greening strategy they are considered assets. If so, why is so little attention paid to managing the contractors who are, ostensibly, responsible for their upkeep and maintenance for the two year following planting? I am familiar with at least five (possibly more) attempts at planting trees over the past 10-15 years in the park opposite my residence. At each attempt, a majority of trees has failed to last that two year period, principally because of inadequate watering. I'm told that watering and upkeep during this period is the responsibility of the contractor but I can't see anything in the asset management plan about oversight of said contractors.</p>	<p>The Asset Plan does not go to the operational level of detail of identifying the oversight and performance of external service providers. Your feedback regarding tree establishment and contract oversight will be provided to our Manager Facilities and Open Space to be investigated further.</p>
<p>Yes Indeed . I feel very sad when I see most of the parks reserves in Wyndham doesn't have toilet facilities at all So please have a policy mandatory restrooms in each and every park reserve . Also I don't see many toilets in the area overall . So how do you guys expect people on the road to go for loo where ??</p>	<p>Council are currently in the process of developing a Public Toilet Strategy which will help guide the distribution of public toilets in Wyndham. Once considered by Council, the changes will be added to the Asset Plan.</p>
<p>Nothing missed.</p>	<p>N/A</p>