
ROSSLARE COURT RESERVE UPGRADE

COMMUNITY ENGAGEMENT FINDINGS REPORT





PROJECT BACKGROUND:

Rosslare Court Reserve has been identified as requiring a playspace upgrade to a district-level facility for longer stay opportunities and to better cater for residents in the surrounding neighbourhood.

Council is proposing a new district-level playspace at Rosslare Court Reserve, near Rosslare Court. This exciting upgrade is part of Council's park upgrade strategy for the whole of Wyndham as detailed in the Play Space Strategy and Open Space Strategy. These strategies address the ageing infrastructure of our outdoor spaces, including playground equipment, pathways, furniture and landscaping in order to meet the expectations of the local residents and the broader community.

The purpose of engagement was to:

- Seek feedback from the community about the upcoming district park upgrade
- Determine how the park is currently being utilised, including seeking feedback on the existing playground
- Determine features the community would like to see in the new playspace
- Gain feedback to inform the draft concept design of the new playspace to ensure it is meeting community expectations

The first stage of the community engagement has been undertaken, with the initial round of public consultation held between August 16th and closing September 15th. A summary of the consultation process and feedback received is provided below.

METHODOLOGY:

The below table outlines the various methods and techniques used to engage with the community.



Community engagement activities / tools

Method / technique Stakeholders engaged

Project page on The Loop

339 total visitors to the page
466 page views

Online survey

39 surveys completed

Social mapping tool

35 pins dropped on the map

Letter box drop

Letters notifying residents of the project was posted to all residences within 1km of the Reserve

Direct contact from residents

5 residents contacted Council officers via email and phone to give their feedback

Communications / marketing activities

Method / technique Stakeholders engaged



Online promotion (Facebook, 1 post)

Reached: 17,929

Engagement: 728 – 4% engagement for this post- an optimal engagement rate

Click through to website: 120

SUMMARY OF FEEDBACK:

WE ASKED

HOW DO YOU CURRENTLY USE ROSSLARE COURT RESERVE?

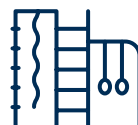
The following feedback will help to shape the concept design for the master plan. Once complete the draft Master Plan will be made available for further community input and comment prior to council endorsement.

YOU SAID

Most popular/common uses of the Reserve are:



WALKING/RUNNING
(16 RELATED COMMENTS)



EXISTING PLAYGROUND
(10 RELATED COMMENTS)



WALKING THE DOG

WE DID

This feedback illustrates the importance of providing play opportunities within the Reserve, while also maintaining opportunities for walking, running and walking the dog.

The draft Concept Design of the new playspace will acknowledge how the Reserve is currently used to ensure that these activities aren't reduced and are enhanced.

WE ASKED

WHAT DO YOU LIKE / DISLIKE ABOUT THE RESERVE?

YOU SAID

The feedback provided illustrated the importance of the existing open space as well as the opportunity to provide more play and recreational activities at the Reserve. Feedback illustrated that the current playground is due for an upgrade and that there is a lack of seating, bins and drink fountains within the Reserve. There are concerns of over-development, safety and lack of maintenance.

WE DID

The draft concept design of the new playspace will seek to retain and/or enhance the existing open space while providing improved and more diverse play opportunities.

The draft concept design will seek to include open lawn space, trees, natural play elements, and soft landscaping, as well as seating, bins and a drink fountain to the new playspace area.

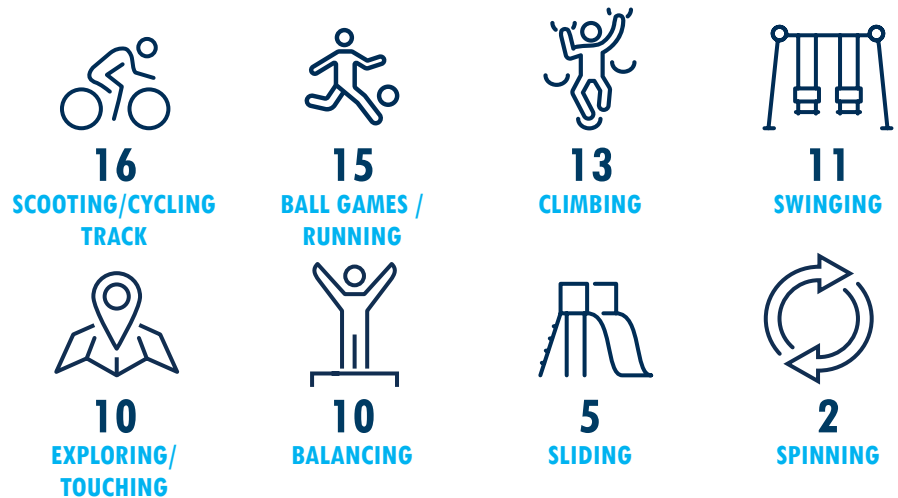
This feedback will be used to determine what happens to the existing playground.

WE ASKED

**THE PROPOSED NEW
PLAYSPACE INCLUDES
PLAY EQUIPMENT, NATURE
PLAY AND EXPLORATIVE
PLAY. HOW WOULD YOU
LIKE TO PLAY IN THE
RESERVE?**

YOU SAID

Answers received in order of preference were:



Feedback also illustrated the importance to create a natural-looking playspace which has shaded tree areas for all users to sit.

WE DID

The top three ways to play are scooting/cycling, ball games/running, and climbing. Swinging, exploring and balancing were also rated highly.

This feedback will be used to influence the draft concept design of the new playspace.

WE ASKED

**WHAT PLAY FEATURES
WOULD YOU LIKE TO
SEE IN THE PLAYSPACE
UPGRADE?**

YOU SAID

Answers received in order of preference were:

**Most repeated suggestions:**

- Drink station
- Gardens and secluded places to sit

WE DID

The top three play features are nature play/exploring, picnic setting/seating and trees. Loop track, climbing net and tower/unit were also rated highly.

Feedback also illustrated the importance of a drink station and landscaping. This feedback will be used to influence the draft concept design of the new playspace.

WE ASKED

**RANK YOUR PREFERENCE
FOR THE OPTIONS:
BASKETBALL HOOP, BBQ,
NETBALL HOOP, PICNIC SHELTER,
PUBLIC TOILET**

YOU SAID

Answers received in order of preference were:

1. **PICNIC SHELTER**
2. **BASKETBALL HOOP**
3. **BBQ**
4. **PUBLIC TOILET**
5. **NETBALL HOOP**

There has been support for and against a public toilet.

WE DID

This feedback will be used to influence the draft concept design of the new playspace.

WE ASKED

**IS THERE ANYTHING THAT
YOU'VE SEEN AT ANOTHER
PARK / PLAYGROUND /
RESERVE THAT YOU THINK
WOULD WORK WELL HERE?**

YOU SAID

Most popular/common uses of the Reserve are:



SPORTS GOALS



**PUMP TRACK
(FOR BIKES)**



WATER PLAY

WE DID

Sports goals, pump track (for bikes) and waterplay will not be included in this playspace upgrade as they do not align with Council's priorities for playspaces at this level, and the large amount of space required for such activities does not align with the feedback in this report, which is to retain existing open space.



WE ASKED**ADDITIONAL FEEDBACK
PROVIDED DURING THE
CONSULTATION****YOU SAID**

Additional feedback has been provided about the Reserve which falls outside of the project scope of the new playspace. These include:

- Providing a fenced dog off-lead area
- Improving the landscaping and planting along the creek and drain
- Improving the bridge over the drain
- Increasing path widths
- Providing additional seats, bins and doggy bag dispensers across the Reserve
- Exercise equipment
- Security cameras and lighting

WE DID

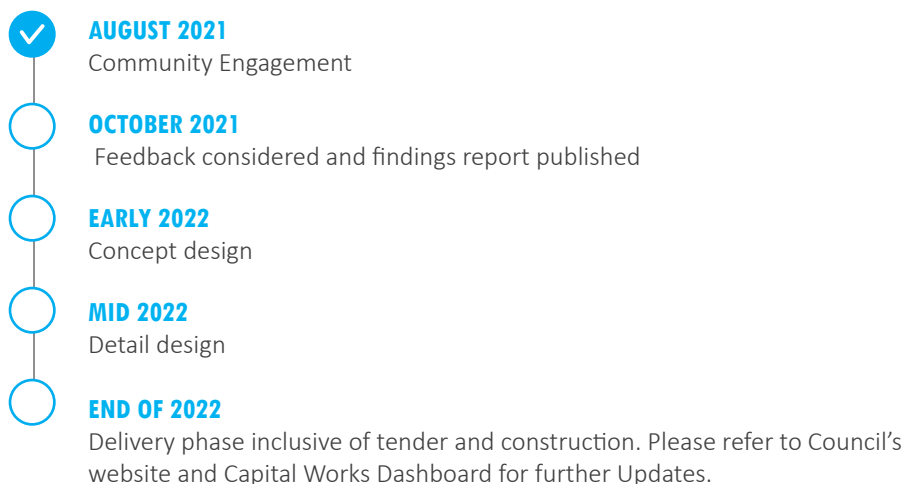
This feedback has been recorded and will be shared with relevant Council departments to seek to improve these areas within the Reserve.



NEXT STEPS:

- Council will use the feedback provided by this consultation to inform a draft concept design. The concept design will be shared on the Rosslare Court Reserve Loop page for feedback from the community.
- Council's Landscape Design team will share other feedback, outside of the new playspace space scope, with relevant Council departments to seek to improve these areas within the Reserve.

Stages of the project



How can participants stay involved/informed?

Participants can stay informed by visiting the Loop page and selecting to "Follow" the project. Updates will be posted on The Loop and the project timeline will be updated to reflect project status.

Participants can also stay informed with updates available on Council's Capital Works Dashboard www.wyndham.vic.gov.au/capitalworksdashboard

Contact details for further information

Council contact: Andy Hesketh

Email: LandscapeDesign@wyndham.vic.gov.au

Phone: 9742 0777 (speak to the Open Space Community Engagement Officer)

