

Shaping Wyndham Community Survey:

Community Engagement Findings Report





Questions

If you have a question, feel free to contact Wyndham's Community Engagement Team:

Phone: (03) 9742 0777

Email: engagment@wyndham.vic.gov.au



Wyndham City acknowledges that Aboriginal people have lived in this area for tens of thousands of years. Council acknowledges the Wadawurrung, Woiewurrung and Boonwurrung peoples of the Kulin Nation as the Traditional Custodians of these lands around the Werribee River. We also recognise the diversity of Aboriginal and Torres Strait Islander peoples who now participate in the life of this city and contribute to its richness. Council pays respect to the wisdom of Elders, past and present. We share commitment to engaging communities with respect for the land and the rights of Aboriginal people to determine their future in this place.



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Introduction

As a custodian of public funds, it is important that the choices Council makes are based on a range of factors including local community priorities, needs and wants that aim to improve the liveability of the municipality.

In 2016, Council adopted the Wyndham 2040 Community Vision (Wyndham 2040) which describes the community's aspiration for the future of the municipality. Wyndham 2040 is now a legislative requirement under the Local Government Act 2020, as is the need to undertake a review of it every four years.

Following the general election in November 2020, all Councils are required by legislation to develop a new Council Plan. The Council Plan identifies what the Council is planning to achieve in the new Council term (four years) as part of the longer-term journey towards the achievement of the Wyndham 2040 Community Vision. You can find out more about these plans on [The Loop](#), Wyndham's online community engagement platform.

As required under the Local Government 2020, a deliberative consultation process is being undertaken to allow Council to work actively with its community. Deliberative engagement is a process where a group of selected residents considering relevant facts from multiple points of view, identifying options, and come to a group decision (in this situation the Wyndham 2040 Community Vision). The deliberative group is randomly selected through an independent process that ensures they are descriptively representative of the demographics of the general population of the area.

Alongside the deliberative process, Council gave the wider community the opportunity to have a say. Through the Shaping Wyndham Survey, we aimed to:

- hear community aspirations and priorities for Wyndham City and determine whether the vision statements in the Wyndham 2040 Community Vision are still relevant for Wyndham today; and
- gain an understanding as to where the community would like Council to focus resources and efforts over the next four years

The outcomes of this survey, alongside the outcomes of the deliberative process, will inform the review of the Wyndham 2040 Community Vision and the development of Wyndham City Council's new Council Plan 2021-25. What we hear from the community through these processes will also help to develop other important plans including our Municipal Public Health and Wellbeing Plan and Financial Plan.

This paper presents the findings of the Shaping Wyndham Community Survey

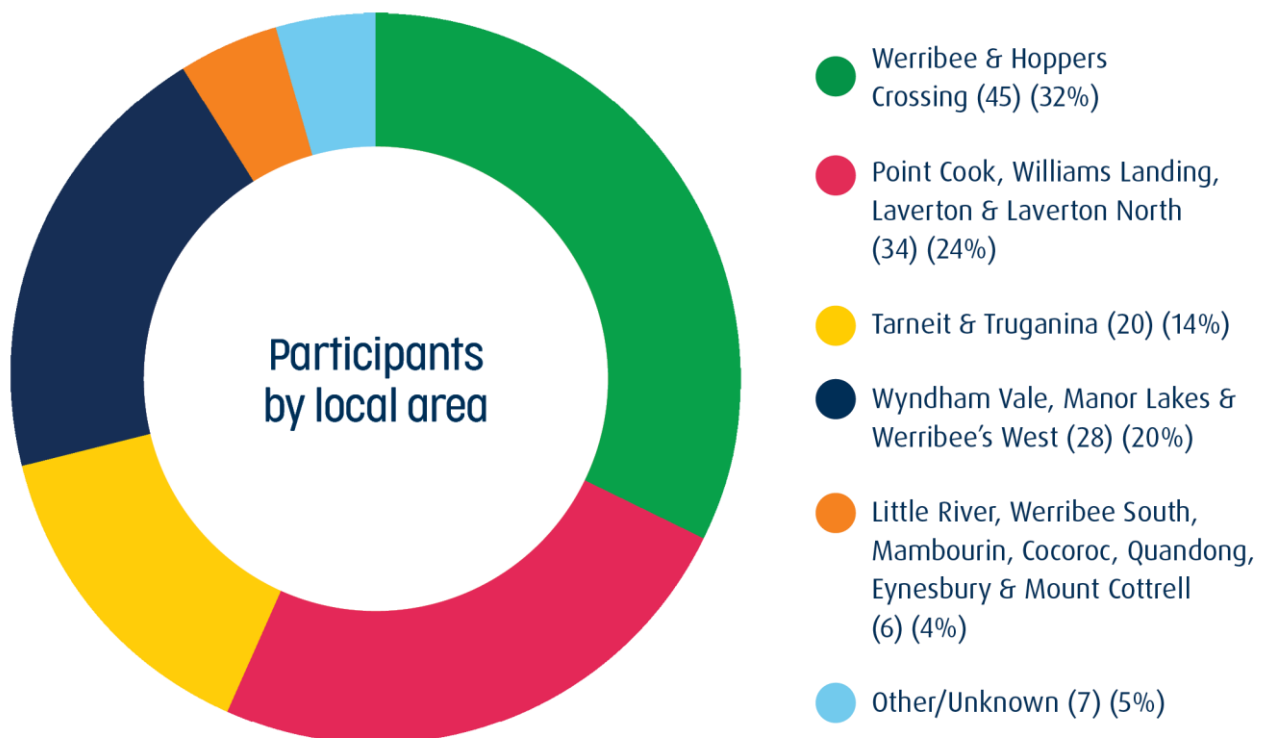
The survey was live for a 67-day period from 19 November 2020 until Sunday 24 January 2021 and received a total of 140 responses.



Survey Findings Summary

Respondents

The survey was live for a 67-day period from 19 November 2020 until Sunday 24 January 2021 and received a response from a total of 140 people represented across the five different areas shown below on the diagram:



Agreement with vision statements and priorities by Theme

People and Community

Overall, 88 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 30 suggestions were provided for updating these vision statements which were primarily related to the following:

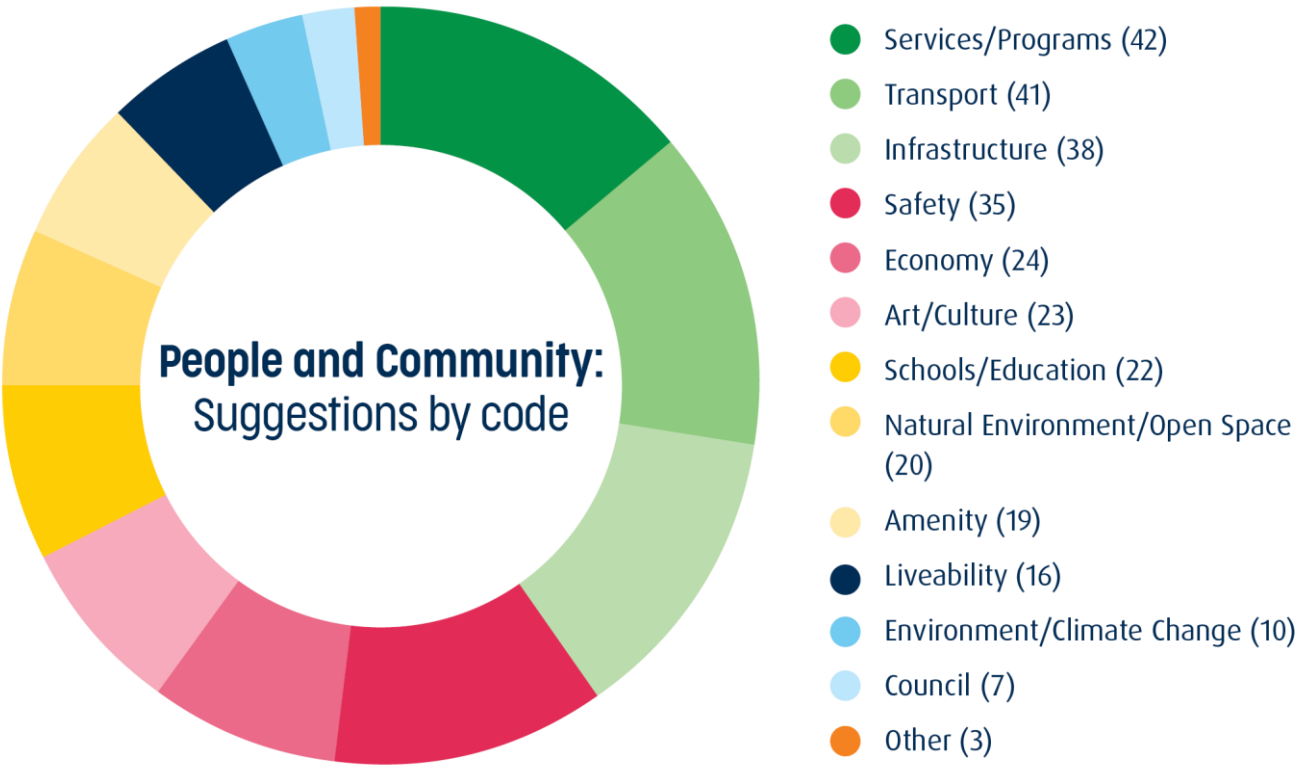
- Improved acknowledgement of the importance of inclusion (27% of suggestions)
- Acknowledgement of the environment/climate change/ sustainability (13% of suggestions)
- Improved acknowledgement of the importance of community (10% of suggestions)



In terms of priorities Council should focus on for the next four years, a total of 300 suggestions were received for this question. The top responses related to:

- Service and programs (14% of all suggestions)
- Transport (14% of all suggestions)
- Infrastructure (13% of all suggestions)
- Safety (12% of all suggestions)

The diagram below details the numbers of suggestions by code.





Places and Spaces

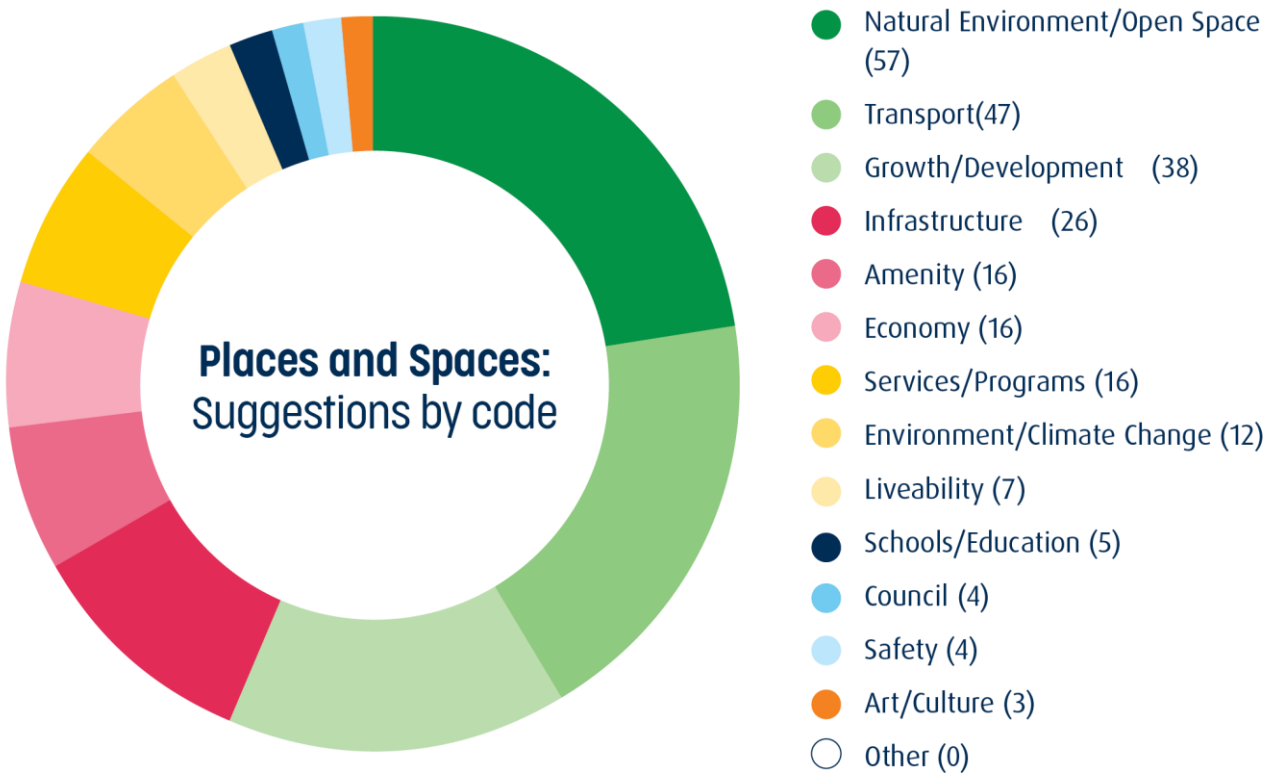
Overall, 90 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 14 suggestions were provided for updating these vision statements which were primarily related to the following:

- Improved acknowledgement of the growth issues affecting municipality (10% of suggestions)
- Acknowledgement of the natural environment and open spaces (7% of suggestions)
- Improved acknowledgement of the importance of inclusion (7% of suggestions)

In terms of priorities Council should focus on for the next four years, a total of 251 suggestions were received for this question. The top responses related to:

- Natural environment / open spaces (23% of all suggestions)
- Transport (19% of all suggestions)
- Growth/development (15% of all suggestions)

The diagram below details the numbers of suggestions by code.





Earning and Learning

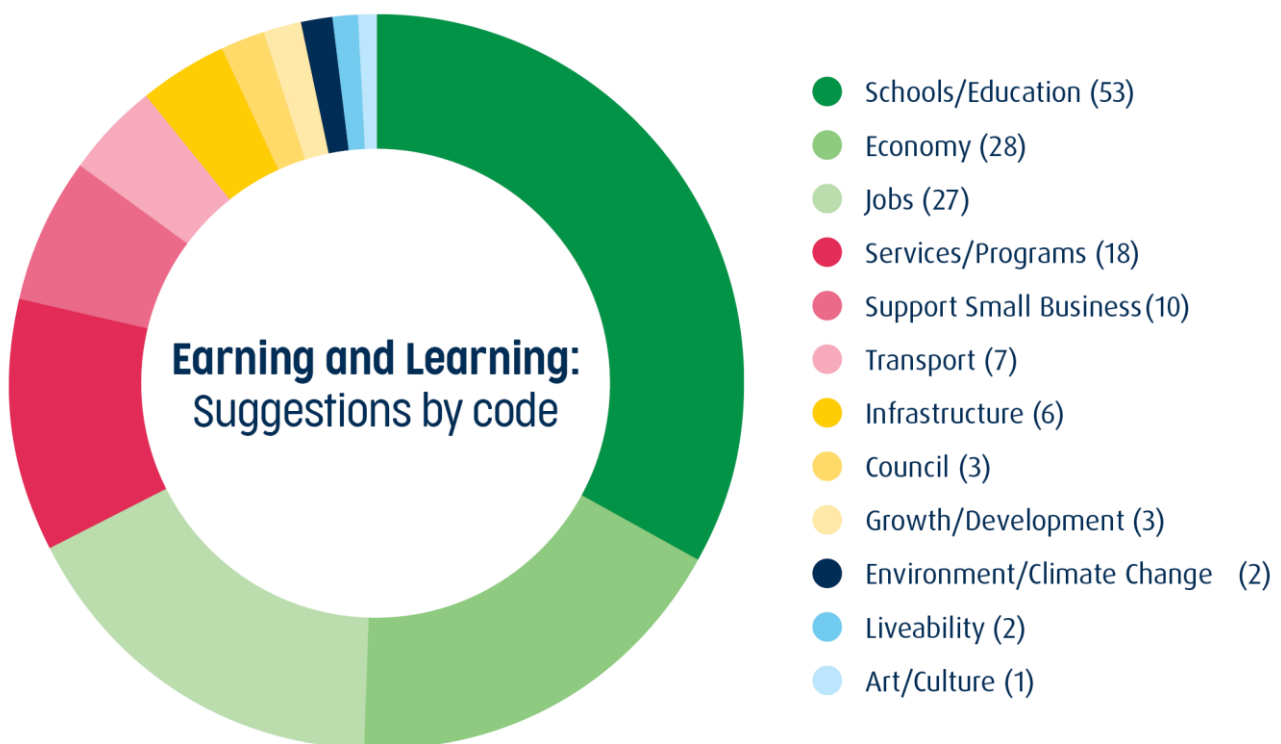
Overall, 90 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 10 suggestions were provided for updating these vision statements which were primarily related to the following:

- More strongly acknowledge the importance of schools/education (40% of suggestions)
- Improved acknowledgement of the importance of community (20% of suggestions)
- Improved acknowledgement of the importance of infrastructure (20% of suggestions)

In terms of priorities Council should focus on for the next four years, a total of 160 suggestions were received for this question. The top responses related to:

- Schools/education (33% of all suggestions)
- Economy (18% of all suggestions)
- Jobs (17% of all suggestions)

The diagram below details the numbers of suggestions by code.





Leadership and Participation

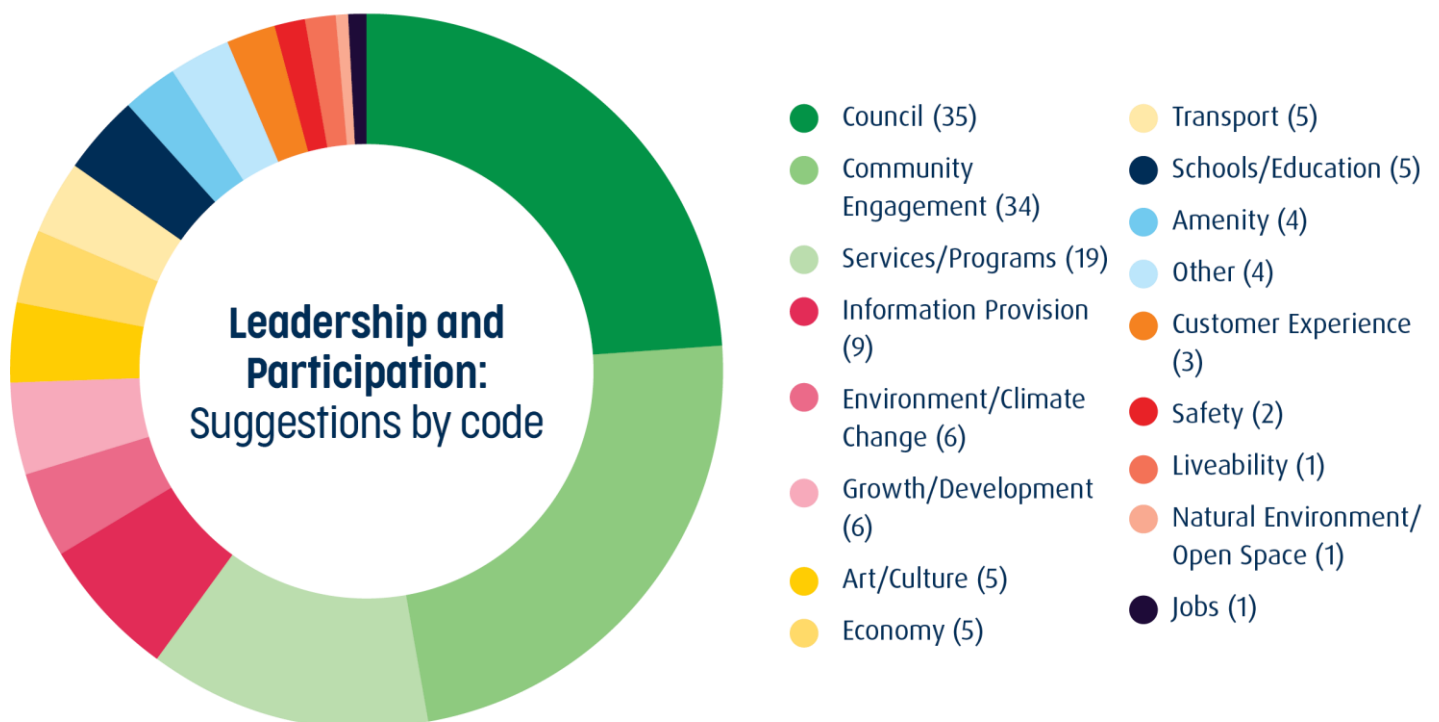
Overall, 87 percent of responses received to this question either agreed or strongly agreed with the vision statements as they exist for this theme. Overall, 11 suggestions were provided for enhancing these vision statements which were primarily related to the following:

- Improved acknowledgement of the importance of community (36% of suggestions)
- Improved acknowledgement of the importance of inclusion (18% of suggestions)

In terms of priorities Council should focus on for the next four years, a total of 145 suggestions were received for this question. The top responses related to:

- The role of Council in community engagement (23% of all suggestions)
- General expectations for Council's role (23% of all suggestions)
- Service and programs (13% of all suggestions)

The graph below details the numbers of suggestions by code.



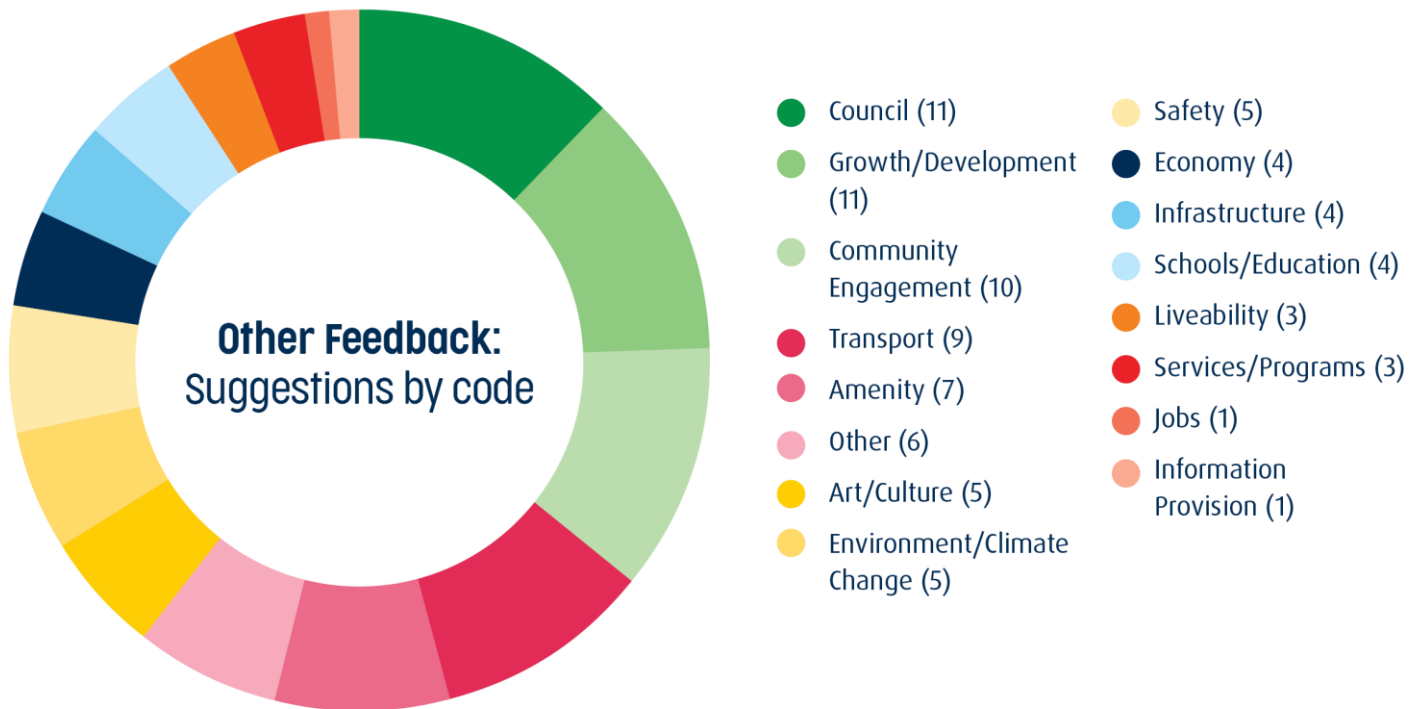
Other feedback

In addition to asking about the vision statements and what Council should prioritise over the next four years, the survey also gave respondents an opportunity to provide other feedback. A total of 89 additional pieces of feedback were received for this question. The top responses related to:



- General expectations for Council's role (12% of all suggestions)
- Growth/development (12% of all suggestions)
- The role of Council in community engagement (11% of all suggestions)

The diagram below details the numbers of suggestions by code.



Full results can be found at Appendix 1. A copy of the survey can be found at Appendix 2.



Engagement Approach

Wyndham City's online engagement platform, The Loop, provided the community access to the Shaping Wyndham online survey and with further information about the project. This included the project background and timeline, translation options and contact details for questions or further information.

Several communication tools were used to promote the Shaping Wyndham survey to the Wyndham City community. A list of communication techniques can be found in the below table.

Table 1 – Communication techniques

Community Group	Communication techniques
<i>Children 4- 12 years</i>	Direct email to the Kindergartens network
	Direct email to the Library network
	Library social media
<i>Youth</i>	Direct email to the Youth network
	Youth social media
<i>General Wyndham Community</i>	Wyndham social media
	Tailored social media posts for Councillors & CEO distribution
	Direct email to The Loop user database
	Direct email to Neighbourhood Hubs networks
	Wyndham News
	Wyndham Media Releases
<i>Aged and Disability</i>	Direct email to Wyndham Disability Support Network
<i>Diverse Communities</i>	Direct email via Neighbourhood Hub networks
	Direct email via Community Development networks
	Direct email via Indigenous and Torres Strait Islander networks
	Social Media posts in 8 languages

There were a number of shared communication techniques for the overarching Shaping Wyndham's Future project. These aimed to raise awareness of the project, encourage community members to complete the Shaping Wyndham Community Survey and for those household who received a letter inviting them to register for a Place Based Community Conversation.

See below tables 2 and 3 showcasing data on social media posts and The Loop for the first phase of engagement.



Table 2 - Social Media analytics

<i>Tool</i>	Number of posts	Number of views	Number of engagements and clicks
<i>Facebook Wyndham City Living (Paid ads)</i>	8 (total) <ul style="list-style-type: none"> • English (2) • Chinese traditional (1) • Chinese simplified (1) • Karen (1) • Punjabi (1) • Arabic (1) • Vietnamese (1) 	136, 098	939
<i>Facebook Wyndham City Living (Organic posts)</i>	9	9,749	82
<i>Facebook Youth in Wyndham</i>	1	169	1
<i>Facebook Mayor of Wyndham City</i>	1	5,807	426

Table 3 - The Loop, analytics from Wyndham City’s online community engagement platform

<i>Total number of visits to the project page (to date)</i>	3,901
<i>Engaged visitors (participated in the project and used an engagement tool i.e. survey)</i>	140
<i>Number of project followers (to date)</i>	114



Conclusion and next steps

The feedback and data collected through the survey will be used to:

- inform the refresh of the Wyndham 2040 Community Vision and the development of the Council Plan, Municipal Health and Wellbeing Plan and Long-Term Financial Plan.
- inform the community conversations.

Five place-based Community Conversations will be held in February and March 2021 across the following places in Wyndham:

- Werribee & Hoppers Crossing
- Point Cook & Williams Landing
- Tarneit & Truganina
- Wyndham Vale, Manor Lakes & Werribee's West
- Little River, Werribee South & the rural areas

Approximately 140 participants will help refresh the Wyndham 2040 Community Vision and will identify priorities for the Council to include into their Council Plan 2021-25.

Representatives from the community conversations will then present their work to Council at a Special Council Meeting in mid-2021. At this meeting, Council will discuss, consider and vote to accept the refreshed Wyndham 2040 Community Vision and if the vision or priorities need to be altered, clear reasons will be provided.

Once the Wyndham 2040 Community Vision is accepted by Council, the input provided during the community conversations and the Shaping Wyndham Survey on the priorities for Council to deliver over the next four years will be used to assist with the development of the Council Plan 2021-2025. This plan will set the direction of the next four-year term of Council, and the Annual Plan and Budgets. Input will also inform the Municipal Public Health and Wellbeing Plan and Financial Plan.

The draft Council Plan 2021-2025, Municipal Public Health and Wellbeing Plan and Financial Plan will be made publicly available for a minimum of four weeks to get feedback from the wider community. Council will consider the feedback provided and make a decision about formally adopting these plans in October 2021.



Appendix 1 – Full Findings

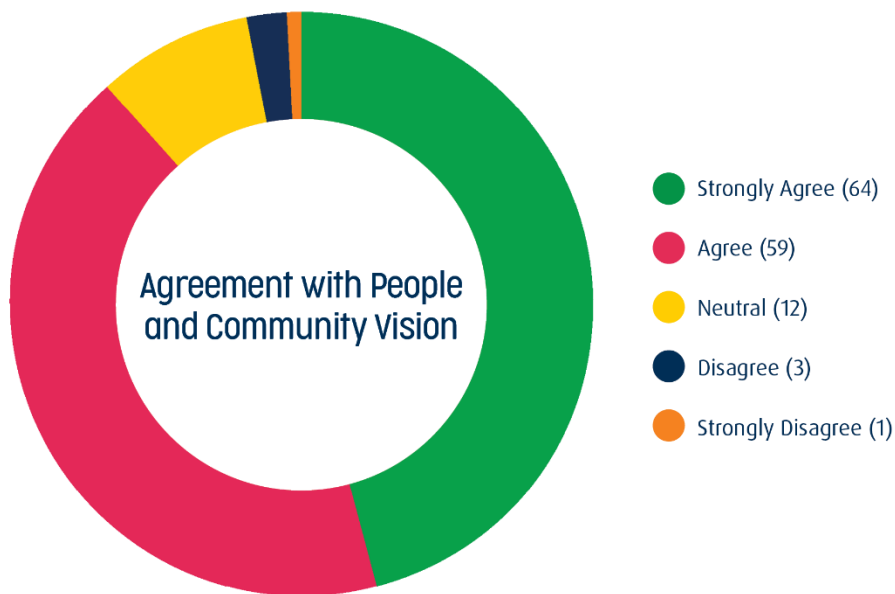
Through the Shaping Wyndham Survey, the community were asked how much they agree with each of the four visions in the Wyndham 2040 Vision, whether they would change anything in the statements and what their top 3-5 priorities for where Council should focus resources and efforts over the next four years, should be. The following is a summary of the key findings that emerged under each Theme.



People and Community

“Wyndham will be a family friendly city. Relationships between family members will be strong. The people of Wyndham will be connected to each other. Our communities will be welcoming. We will be known for listening to and learning from the diversity of all residents. Wyndham will celebrate culture and art. We will share stories that challenge and inspire. We will acknowledge the Aboriginal heritage of the land. The country beginnings of our towns and shire will be remembered. Wyndham residents will have opportunities to stay fit and healthy. Services for health will be easily accessed and delivered at a high standard. Community members will be confident and part of caring neighbourhoods.”

Agreement with the Vision



Suggestions provided for enhancing the vision statement for this theme are summarised below.

Increase the focus on aspects of diversity, accessibility and inclusion

This included suggestions such as:

- Focus on disability inclusion and accessibility.
- Include all community members, not just families.
- Emphasise respect for different cultures in the Wyndham Community.
- Focus on Wyndham being a place for all ages.



Increase the focus on aspects of health and wellbeing and related services

This included suggestions to:

- Greater focus on mental health and drug and alcohol supports.
- Increased homelessness services and supports.
- Include managing good health and cycling to work.
- Be more mindful of the human impacts on the environment.

Improve Council services

This included suggestions such as

- Council officers should assist more.
- Listen to residents outside the urban growth boundary.
- Listen to local residents as a whole and not the loudest voices.
- Council needs to be better at listening.

Focus on connection and partnerships

This included suggestions such as:

- Include the need to be connected, inclusive and supportive in the vision.
- Focus on local places, estates, towns.
- Focus on empowering and resourcing the community.
- Focus on the use of smart technology to connect the City.

Focus on Environment

This included suggestions such as:

- Mention sustainability in the vision.
- Protect and plant Indigenous flora and fauna.
- Emphasise the importance of reducing carbon footprint.
- Connection to nature is important.

Ensure Implementation

This included comments and suggestions such as:

- The Vision needs to be observed and implemented.
- Scepticism that the statement is realistic/will be implemented.
- This is a great vision as long as it happens.
- Change “we will be known for” to “we will” to ensure implementation.



Priorities

Below are the priorities provided by respondents as to where Council should focus resources and efforts over the next four years, for the People and Community theme.

Code	No. of suggestions
amenity	19
art/culture	23
council	7
economy	24
environment/climate change	10
infrastructure	38
liveability	16
natural environment/open space	20
other	3
safety	35
schools/education	22
services/programs	42
Transport	41
Total	300

More detailed regarding the suggestions for priorities are further summarised below:

Community Safety

This included comments and suggestions such as:

- Maintain confidence in community safety.
- More policing and enforcement of law and order.
- Reduce the crime rate.
- More emergency services in Wyndham.
- Public spaces should promote security and safety.

Improving community places and events

This included comments and suggestions such as:



- Improved “what’s on” events and continued support for events such as the West End Experience and pop up parks.
- The need for a community meeting place in certain suburbs such as Hoppers Crossing and Truganina.
- Arrange and support community markets.
- More art galleries.

Increased support for different sectors and groups

This included suggestions such as:

- Increased support for different populations including children and young people, people with disability, carers, older people and women.
- Support for community groups such as Rotary.
- Support and celebrate diversity, through activities such as language groups and events.
- Accessible options for high speciality medical and rehab services.
- More support for creatives.

Environment, sustainability and open space

This included suggestions such as:

- Uphold the serenity of the City and increase and maintain greenspace, grasslands and parks.
- Electric Vehicle charging stations.
- Improve Point Cook Coastal Park.
- Capitalise on the beauty of the Werribee river.
- Improved waste collection and a wheelie bin audit and repair.
- Education campaign to keep streets litter free.

Health, wellbeing and sport

This included suggestions such as:

- Encourage safe bike riding and expand cycle paths.
- Connect people to health and wellbeing resources through greater awareness.
- Improved hospital and work with State Government on Point Cook Community Hospital.
- Improve liveability to reduce high rates of preventable disease.

Better infrastructure, roads and paths

This included suggestions such as:

- Improve Bay Trail walking/cycling route and connectivity.
- Better roads around the new estates.
- Major road connections for Wyndham Vale, Ison road to freeway, Hobbs road connection to Sayers Road.
- Increased speed breaks and pedestrian crossings near schools.



Better facilities

This included suggestions such as:

- More accessible options to make Wyndham a user-friendly city, including better facilities and access on the Werribee South foreshore.
- Better sports facilities and more swimming pools.
- More seating and public toilets in outdoor spaces and bus stops.
- More outdoor fitness equipment and natural adventure playgrounds for all ages.

Better transport and stations

This included suggestions such as:

- More frequent buses, including to railway stations.
- More parking at stations.
- Work on reinstating ferry service from Wyndham harbour.
- Public transport in new estates.

More and better schools

This included suggestions such as:

- Better schools/education
- More schools.
- Build relationship with the Victorian Government for schools funding.
- Improved teaching and support in schools.

Embrace different types of housing

This included suggestions such as:

- Larger block sizes and less high-density housing.
- Limit growth.

Improve Council communication and engagement

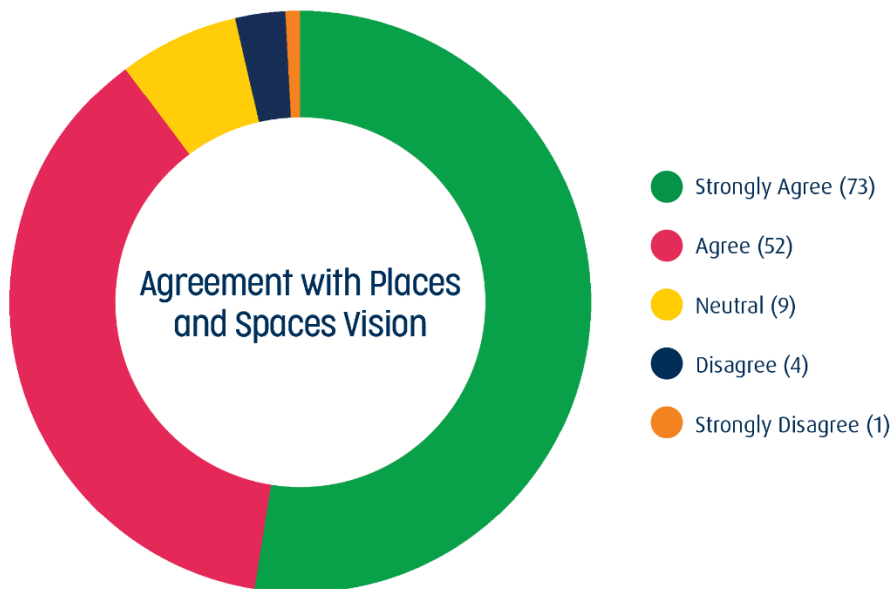
- Better connection through communication.
- More opportunities for residents to be heard.



Places and Spaces

“Wyndham’s transport system will be efficient. People will be able to move around Wyndham easily. There will be more ways to connect to greater Melbourne. Our natural environment will be respected, preserved and protected. Our city will offer a diverse range of housing types and built environments that contribute to the quality of life of residents at all ages. Our parks and open spaces will connect people with the outdoors and each other. They will be activated and inviting destinations for residents and visitors.”

Agreement with the Vision



Suggestions provided for enhancing the vision statement for this theme are summarised below.

Focus on sustainability and nature

This included suggestions such as:

- More tree cover and greenery in Wyndham and greater focus on the river.
- Focus on “restoring” as well as “preserving” the natural environment.
- Build an interconnected network of recreational areas, particularly around the Bay area.
- More parks and dog parks, including in Point Cook.
- Community members should understand sustainability and how to care for wildlife, parks and gardens.



Focus on community places

This included suggestions such as:

- Greater focus on the 20-minute neighbourhood.
- Be mindful of not making main street of Werribee an eyesore with development.
- Variety of community hubs.
- Develop Wyndham Harbour into a restaurant and shopping hub.

Improved transport

This included suggestions such as:

- Support different modes of transport.
- Introduce tramlines around the suburbs.
- Better connection to the Melbourne CBD.
- Encourage more cycling and electric buses.

Implementation and Council performance.

This included comments and suggestions such as:

- Not sure the statement is realistic regarding transport.
- Council needs to ensure statement is upheld - vision needs commitment and implementation.
- Please keep community updated.
- Council's current plans don't match the vision.
- Statements are vague.

Infrastructure, roads and paths

This included suggestions such as:

- Ensure shops, paths and streets are accessible for people with disability.
- Council should actively promote the reduction of heat islands.
- Extend the Federation Trail.

Facilities

This included suggestions such as:

- More work from Council to work with community members with disabilities.
- More sports facilities for multi-sports.
- Include fencing around playgrounds.

Housing

This included suggestions such as:

- Maintain the right balance between density and infrastructure and less units away from train lines.



- Promote an area for rural lifestyle with larger blocks and encourage lower density housing.
- More opportunities for community gardens for high density living.
- Increase of green space per capita for housing.

Community

This included suggestions such as:

- More work from Council to work with community members with disabilities.
- Community to lead local solutions and innovations.

Priorities

Below are the priorities provided by respondents as to where Council should focus resources and efforts over the next four years, for the Places and Spaces theme.

Code	No. of suggestions
amenity	16
art/culture	3
council	4
economy	16
environment/climate change	12
infrastructure	26
liveability	7
natural environment/open space	57
other	0
safety	4
schools/education	5
services/programs	16
transport	47
growth/development	38
Total	251

More detailed regarding the suggestions for priorities are further summarised below:



The importance of parks, trees and green space

This included suggestions such as:

- More parks and open spaces with good amenity/natural resources, dog parks, community and botanic gardens and bush walks.
- Protection of the river, natural flora and fauna, previous farming areas, the grasslands and open spaces.
- More beach front activities and amenities.
- Council should use more recycled and environmentally friendly products and promote Wyndham as a climate resilient city.
- Water sensitive urban design initiatives and alleviate urban heat islands.
- More trees, diversity of trees and greater use of nature strips for planting.
- Incentives for creating healthy gardens and education about Indigenous plants and animals.

Cycling and walking

This included suggestions such as:

- More bike paths and walking tracks, including connection along the river.
- Better awareness of cycling and walking trails.
- Solar lights along walking tracks.

Housing and heritage

This included suggestions such as:

- Less development and focus on building quality.
- More pressure on developers to plant mature trees and provide community spaces.
- Increased low-income housing and community housing.
- Green buildings for student and public housing.

Improved roads and infrastructure

This included suggestions such as:

- More resident parking in small streets.
- Complete the Wyndham stadium.
- Better roads for Little River.

Improved facilities

This included suggestions such as:

- A new aquatic centre that is carbon neutral.
- More cooking facilities, toilets and seats in parks and more drinking water stations near markets and cafes.



- Upgraded playgrounds including in Truganina and Little River.

Increased and improved community places

This included suggestions such as:

- Greater emphasis on nightlife and the night economy.
- Community led neighbourhood initiatives.
- More public art and sculpture parks.
- Greater diversity of restaurants, shopping.

Transport

This included suggestions such as:

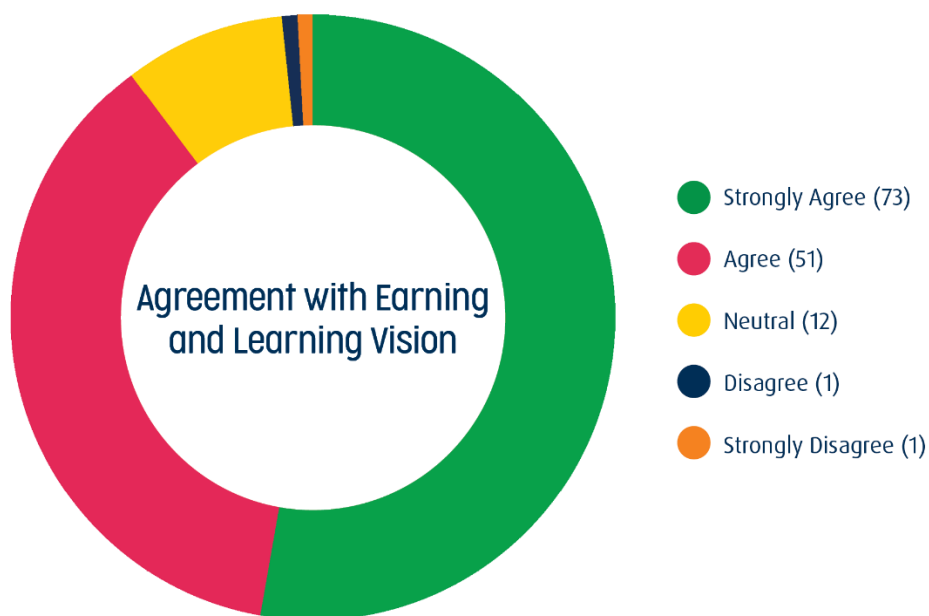
- Better bus services and parking at stations.
- More train stations and better connection to Melton and Tarneit



Earning and Learning

“Our city will offer varied and plentiful local employment options. It will be a place of choice for businesses of all sizes and have a thriving network of small business operators. Wyndham will be known for great schools and universities. There will be lots of ways for people to learn and gain employment. Wyndham libraries will support learning for everyone. Residents will be able to share skills and build knowledge at community centres. Wyndham will have a good mix of shops and shopping destinations. Local events and attractions will build Wyndham’s reputation as a place to visit and be a source of community pride.”

Agreement with the Vision



Suggestions provided for enhancing the vision statement for this theme are summarised below.

More and better schools

This included suggestions such as:

- Mention students in the vision statement.
- More opportunities for independent learning and support for learning disabilities, mental health and absenteeism.
- Aim to be the best schools in the West.



Support for local business and community

This included suggestions such as:

- Wyndham Council should support local business and provide incentives to buy local.
- Council should support private sector community facilities.
- More grant application assistance.
- Focus on creating community neighbourhoods that support each other and share resources.

Business and commercial areas and opportunities

This included suggestions such as:

- Ensuring sustainable development and accessibility of new business areas.
- Make sure areas are connected by cycle paths.
- Design a commercial office hub and develop the East Werribee Employment Precinct.

Better shops

This included suggestions such as:

- Attract better quality shops and more shopping in local suburbs.
- Free parking at shops.

Local employment

This included suggestions such as:

- Attract large business to area to increase confidence
- Conduct community classes to increase employment changes and more business mentoring for community groups
- Create more jobs at Wyndham City Council.

Implementation of vision

This included suggestions such as:

- The statement is aspirational – is it realistic?
- Sounds great – application is more important.
- How are you going to make this happen? Will big business be consulted?
- Very broad statements – make them more specific.

Greater choice of universities and TAFEs

This included suggestions such as:

- Emphasise importance of university, TAFE and apprenticeships.
- Revitalisation of the Victoria University campus.



Priorities

Below are the priorities provided by respondents as to where Council should focus resources and efforts over the next four years, for the Earning and Learning theme.

Code	No. of suggestions
jobs	27
art/culture	1
council	3
economy	28
environment/climate change	2
infrastructure	6
liveability	2
support small business	10
schools/education	53
services/programs	18
transport	7
growth/development	3
Total	160

More detailed regarding the suggestions for priorities are further summarised below:

Support for local employment and business

This included suggestions such as:

- Develop a comprehensive community database.
- Promote live local, work local and more support for small business and social enterprise particularly after covid-19.
- More local jobs, including white-collar roles.
- Provide grants to business to improve their storefronts and design.
- Create a reuse centre at the tip to employ local disadvantaged job seekers.
- Issue more vouchers, membership cards, discount tickets etc to local business for Wyndham residents.
- Support commercial organisations to provide share hubs and tool libraries.

More and better schools

This included suggestions such as:

- The need for more P-12 schools in multiple suburbs.
- More support for younger people and access to learning aides such as speech pathologists.
- Transition support from leaving school to learning hubs for work.
- More schools in new development areas.

Improved education options



This included suggestions such as:

- More learning and socialising opportunities for pre-school children and carers.
- Be mindful that a lot of learning is moving online due to covid-19, before investing in big hubs.
- Better access to local universities and TAFEs and a local U3A.

Increased options and diversity of shops and dining

This included suggestions such as:

- Better shopping options in Point Cook Town Centre and at Manor Lakes.
- Develop shopping centres that have a village like atmosphere.
- Flexible liquor and food licensing, for pop up parks etc.
- Support market spaces for artisan food and crafts and expand the pop up park model.
- Develop a night-time economy – theatre, cinema, music and arts.

Develop business hubs

This included suggestions such as:

- Sustainable development of commercial and business areas.
- Multiple comments requesting to get Werribee East Employment Hub back.
- Encourage large business to create hubs.

Council performance

This included suggestions such as:

- Council officers should educate themselves on what other departments are working on.
- Council should work with business not against them.
- Consult with local stakeholders.
- Create jobs within the Council and deliver value for money in terms of employee outcomes.

Employment

This included suggestions such as:

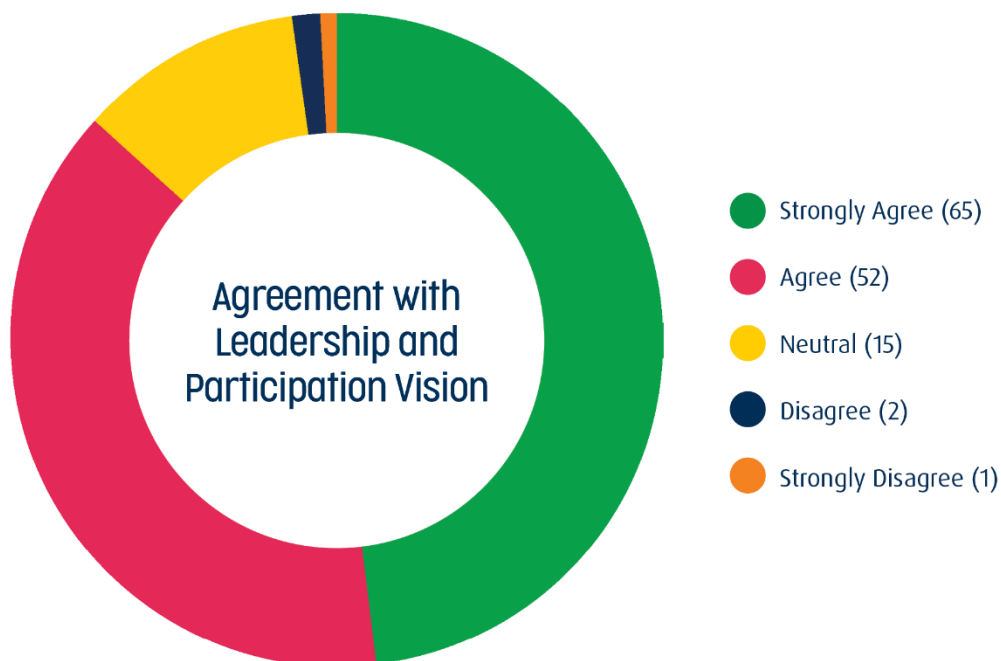
- More training and employment for young people.
- More opportunities for young people to do work experience.
- Better job seeker agencies across Wyndham.



Leadership and Participation

“Wyndham will have a variety of ways for community members to volunteer in support of others. Our city will be home to passionate residents who are always having conversations about how to build a better community. Residents will seek out ways to use their skills, knowledge and passion to build the community we have envisioned.”

Agreement with the Vision



Suggestions provided for enhancing the vision statement for this theme are summarised below.

Support for certain services and groups

This includes:

- Work with priority cohorts to increase underrepresented communities and build leaders.
- Council should support local community groups e.g. Rotary/Lions etc.
- Include assistance for people with disability and English as a Second Language.

Support for volunteers

This includes:



- Educating volunteers on the benefits of volunteering.
- More information about volunteering on Council website.
- Make volunteering easier.

Listen to the local community

This includes:

- Form a subcommittee from each Council ward to assist councillors making decisions instead of consultants.
- Form a committee of rural residents and more opportunities for local 'think tanks'.
- Have greater citizens engagement in policy making and design of public services.

Ensure implementation

This included suggestions such as:

- This vision is too vague. How are you going to do this? Is it realistic?
- Set out a framework for implementing this.
- Need to translate into action.

Improve Council services

This included suggestions such as:

- Council to lead by example and better communications from Council.
- Council staff do not like it when community members have a different view to theirs.



Priorities

Below are the suggestions provided by respondents as to where Council should focus resources and efforts over the next four years, for the Leadership and Participation theme.

Code	No. of suggestions
art/culture	5
council	35
economy	5
environment/climate change	6
liveability	1
amenity	4
other	4
community engagement	34
schools/education	5
services/programs	19
transport	5
growth/development	6
natural environment/open space	1
customer experience	3
information provision	9
jobs	1
safety	2
Total	145

More detailed regarding the suggestions for priorities are further summarised below:

Improved and innovative ways of engaging with community

This included suggestions such as:

- Engage with residents locally and in person and more ways for community to contribute.



- Council should become a facilitator of community led action and work actively with community. Encourage local groups to solve local problems.
- Use the Place Score system to prioritise actions.
- Have a 'minimum' number of responses before acting on a project.
- Ensure Councillors engage a minimum number of times through each term.
- Make sure follow up occurs through the Council website.

Foster connection and volunteering

This included suggestions such as:

- Use the Council website to connect volunteer organisations and advertise volunteering opportunities. Focus on involving new residents.
- Increased use of community facilities for volunteer organisations.
- Improve connection with community to increase participation in projects.
- Bring back the Building Blocks program and develop similar programs.
- Financial support for volunteer groups.
- Build the capacity of community organisations to implement Council plans.

Improve Council services

This included suggestions such as:

- Ensure Council staff are working hard and providing value for money.
- Focus on emergency management role and play a greater role in public health.
- Implement more sustainable options and focus on the presentation of the City.
- The "report an issue" service should be followed up more quickly.

Council accountability

This included suggestions such as:

- Being transparent on finances and decisions (for example, increasing rates).
- Deliver on projects.
- More strategic planning (not 2-year plans and make it easier for people to access planning in a clear way).
- Respect resident objections around development.

Improved community leadership

- Disability leadership training.
- Provide more leadership scholarships.

Local advocacy

This included suggestions such as:

- The importance of advocating for schools.
- Being supported by all levels of Government.



Ensure implementation

This included suggestions such as:

- Wording should be more specific.
- How will this be evidenced?
- Put the statements into action.

Other feedback

In addition to asking about the vision statements and what Council should prioritise over the next four years, the survey also gave respondents an opportunity to provide other feedback.

Code	No. of suggestions
jobs	1
art/culture	5
council	11
economy	4
environment/climate change	5
infrastructure	4
liveability	3
amenity	7
other	6
community engagement	10
schools/education	4
services/programs	3
transport	9
growth/development	11
information provision	1
safety	5
Total	89

This included the following suggestions and comments:


- Turn the Vision into practical plans.
- Use hard copies for residents who aren't online.
- Advocate for Stockland to deliver Town Centre.
- Consider expedited development of the Riverwalk sports & commercial precincts, the Alfred Rd connection, and V-line connection to Geelong
- Don't neglect Mount Cottrell in planning.



- Please mow the nature strips and look after the grass and trees in Werribee/Wyndham Vale.
- I pray that not too much council funds are used to create this document that in 4 years will be thrown out by the next council as they don't agree with it.
- Have lights installed at corner Edwards and Duncans road.
- There is nothing in here about protecting biodiversity and the environment, addressing climate change, reducing vehicle emissions and supporting a move to EVs.
- An upgrade to Barber drive playground would be good.
- Educate community on how Council works and their rights and responsibilities regarding Council.
- The climate emergency needs to be the first consideration in all Council plans.
- Organise local clean up days.



Appendix 2 – Survey

<p>This is the vision for People & Community that I want for Wyndham.</p> <p> <input type="radio"/> Strongly Agree <input type="radio"/> Agree <input type="radio"/> Neutral <input type="radio"/> Disagree <input type="radio"/> Strongly Disagree </p>	
<p>Would you change anything about these vision statements? Please describe.</p>	
<p>What are your top 3-5 priorities for Wyndham City Council to deliver in relation to meeting the needs of people and community, over the next four years? Please describe.</p>	
<p>This is the vision for Places & Spaces that I want for Wyndham.</p> <p> <input type="radio"/> Strongly Agree <input type="radio"/> Agree <input type="radio"/> Neutral <input type="radio"/> Disagree <input type="radio"/> Strongly Disagree </p>	 Shaping Wyndham Community Survey - f
<p>Would you change anything about these vision statements? Please describe.</p>	
<p>What are your top 3-5 priorities for Wyndham City Council to deliver to meet the needs of the community in relation to places and spaces, over the next four years? Please describe.</p>	
<p>This is the vision for Earning & Learning that I want for Wyndham.</p> <p> <input type="radio"/> Strongly Agree <input type="radio"/> Agree <input type="radio"/> Neutral <input type="radio"/> Disagree <input type="radio"/> Strongly Disagree </p>	
<p>Would you change anything about these vision statements? Please describe.</p>	
<p>What are your top 3-5 priorities for Wyndham City Council to deliver in relation to the earning and learning needs of the community over the next four years? Please describe.</p>	



This is the vision for Leadership & Participation that I want for Wyndham.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Would you change anything about these vision statements? Please describe.

What are your top 3-5 priorities for Wyndham City Council to deliver in relation to the leadership & participation needs of the community over the next four years? Please describe.

Any other feedback?