Moondara Street Park Upgrade -

Community Engagement Findings Report

## Project background

Moondara Street Park is receiving a significant upgrade to address ageing infrastructure and in order to meet the expectations of the local residents and the broader community.

The purpose of the engagement was to:

* Seek feedback from the community about the upcoming district park upgrade
* Determine how the park is currently being utilised
* Determine features within the park the community would like to see
* Gain feedback to inform the next design iteration of the park to ensure it is meeting community expectations

The initial round of consultation ran from Friday 28 February - Friday 27 March 2020.

Methodology

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| **Method / technique** | Stakeholders engaged | Dates |
| Project page on The Loop | * 25 people participated in the initial survey and registered on the Loop website. * 67 people were informed about the project (downloaded a concept plan or used some of the consultation tools on the page) * 136 people visited the project Loop page at least once. | Friday 28 February - Friday 27 March 2020 |
| Online survey | * 25 people participated in the initial survey and registered on the Loop website. | Friday 28 February - Friday 27 March 2020 |
| Mail out | * 754 letters sent to the 1km catchment\* | Letter sent 27th February 2020 |

The below table outlines the various methods and techniques used to engage with the community.

\*Council notes that some letters may have not reached the community.

Summary of feedback

The below table outlines the summary of feedback including what feedback was received and how it has been incorporated into the project.

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| **We asked** | **You said** | **We did** |
| *What playground features would you like to see in Moondara Street Park?*  *(Answers were selected from a pre-determined list)* | Answers received in order of preference were:   * Picnic Settings (11 out of 25) * Basketball/ Netball Hoop (11 out of 25) * Tower (9 out of 25) * Trees (7 out of 25) * Swings (7 out of 25) * Nature Play (6 out of 25) * Slides (6 out of 25) * Climbing Nets (5 out of 25) * Skate/ Bike Elements (4 out of 25) * Circuit Path (4 out of 25) * Carousel/ Spinner (3 out of 25) * Rockers (1 out of 25) | The feedback indicated a diverse response to playground features the community would like to see in the park.  Based on this result, 44% of responses would like to see picnic settings and a basketball/ netball hoop, both of which feature in the updated plan.  The responses ranging from 36-20% including tower, trees, swings, nature play, slides and climbing nets aim to be included within the park design.  Answers less than 20% may still be considered in future unless the features existing already within the park (in which case they will be retained.) |
| *How would you like to play in Moondara Street Park?*  *(Answers were selected from a pre-determined list)* | Answers received in order of preference were:   * Climbing (14 out of 25) * Swinging (12 out of 25) * Playing Games (10 out of 25) * Sliding (10 out of 25) * Running (7 out of 25) * Cycling (7 out of 25) * Exploring (5 out of 25) * Spinning (5 out of 25) * Skate/ Scootering (4 out of 25) | Half of the respondents would like to play in the park via climbing and swinging activities. These have been  incorporated along with the next rated answers such as playing games and sliding.  The remaining responses did not rate as highly, these are catered to informally in the design and may be enhanced further during detailed design. |
| *What district play space amenities would you prefer within Moondara Street Park? (BBQ, Shelter or Toilet)*  *Please explain your order of preference?* | Answers ranked from highest=1 to lowest=3:  1. BBQ  2. Shelter  3. Toilet  Specific feedback on the 3 items included:   * BBQs   + In favour of having BBQs   + Great for family gatherings   + Might attract birds, bird poop * Shelters   + In favour of having a shelter   + Good for all weather conditions   + Great for families, children, elderly visitors * Toilets   + In favour of having toilets   + Allows for longer stays at the park   + Unnecessary   + Requires good cleaning and maintenance   + Dangerous, attracting gangs, drug use, unsafe environment   + May be vandalised   + Don’t want toilets close to houses, blocking park views, creating smells | The feedback indicated that the BBQ and shelter were most preferred within the park with favourable commentary.  Toilets generated a mixed response highlighting the importance of their location within the park to ensure easy access for cleaning/ general maintenance while not being too close to houses to be an eyesore.  The updated plan includes all 3 district play space amenities. |
| *Which current landscape concept do you prefer?* | Answers received in order of preference were:   * Concept Plan 1 – Separate Play Spaces (15 out of 25) * Concept Plan 2 – Combined Play Space (9 out of 25) | The layout of Concept Plan 1 was used as the starting point for the updated plan based on the feedback. The Final Landscape Concept Plan shows two separate play space areas which cater for different ages groups and activities.  Specific comments about desirable elements in Concept Plan 2, such as tree planting layout, have also been incorporated in the updated park plan. |
| *What do you currently like about Moondara Street park? What do you like doing there?*  *(Free form comments provided)* | 21 total responses included:   * Walking (11 out of 21) * Open Space (6 out of 21) * Playground (4 out of 21) * BBQ (3 out of 21) * Seating (3 out of 21) * Trees (2 out of 21) * Picnic (1 out of 21) | The answers provided illustrated the existing elements within the park that the community would like retained.  All of these elements listed have been retained or enhanced within the concept plan. |
| *Additional feedback provided during consultation* | Additional comments provided included:   * Garden Beds should be improved * Well maintained lawn with no weeds/Improve lawn area * More trees * Security pillars * Should be like Forsyth Park, Truganina * Should be more functional * Dog on leash sign * Tennis courts * Relocate bins away from houses * Water fountain * Water play * Improve playground * Lighting (for security) * Wind breaks * Location of toilet * Planting layout | Where possible these items have been included in the updated plan.  Some of the elements are not shown in the updated plan. They will be resolved during detailed design These include:   * Lighting * Planting layout * Bin locations * Signage   Water Play is not appropriate within this park location and is better suited to a larger facility. This has not been included in the updated plan. |

Next steps

The below table outlines the next steps for the project.

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| **Next Steps** | **Comments** |
| Stages of the project | Detailed design:   * From July 2020 * This is the delivery phase of the project where the design will be detailed and documented in readiness for construction.   Construction:   * End 2021/ Start of 2022 * This is the stage of the project where design is built. Access to the park will be limited during construction. |
| How can participants stay involved/informed? | Participants can stay informed with updates available on Council’s Capital Works Dashboard <https://www.wyndham.vic.gov.au/capitalworksdashboard>. |
| Contact details for further information | * Email: [parksfeedback@wyndham.vic.gov.au](mailto:parksfeedback@wyndham.vic.gov.au) * Phone: 9742 0777 (speak to the Open Space Community Engagement Officer) |