Accessibility Action Plan consultation report

Thank you for taking the time to respond to the survey on The Loop. The goal of the Accessibility Action Plan is to increase the access and inclusion of people with disability in the community.

The questions were designed to assist Council to understand the barriers experienced by people with disability, medical condition or injury and identify the possible solution to increase participation in the community.

This information assisted in the development of the actions in the Action Plan.

The survey was on The Loop for 6 weeks and a total of 16 people completed the survey. Participants were able to complete the survey via email. 1 resident completed the survey by email and this was included with responses received from the survey.

Question 1 told us what your aspirations in life are.

# Question 1

What are your aspirations for life?

## Aspirations for life

* Participating in community
* Living independently
* Gaining employment
* Accessing education

Question 2 explored the barriers to participation that are experienced by people with disability

# Question 2

Have you or someone you care for had difficulty accessing or participating in any of the following:

* Gaining employment
* Improve attitudes in Wyndham around the employment of people with disability
* Information on websites
* Community events or venues
* Participating in education or events at a community centre
* Sport and recreation
* Other

## Barriers to participation

* Community events or venues
* Participating in activities/education at a community centre
* Gaining employment due to assumptions of what people with disability can do
* Sports and recreation
* Inappropriate use of TGSI’s
* Other – 3. Accessing specialist services in Wyndham. Difficulty in accessing shopping centres as they have curbs where the disable parks are and this means you have to risk yourself and go down the road to get on to the pedestrian crossing to get on to the foot path.

Question 3 was an opportunity to identify what are some of the solutions that would increase the participation of people with disability in the community

# Question 3

What change(s) would be necessary for you or the person you care for to be able to access and participate in:

* Accessible documents
* Hearing augmentation / Auslan interpreters
* Accessible parking
* Accessible facilities eg. bathrooms, reception area
* Easy English
* Assistive technologies
* Other

## Solutions to participation

* Accessible parking
* Accessible facilities
* Other
  + Flexible work practices
  + Additional support for activities at community centres
  + Low-sensory chill-out zones at events. Visible role models who have disability
  + Autism friendly sessions/environment in council facilities including libraries, take into account in parks and open spaces. Provide sensory play/areas/accessible for all abilities. Advocate for autism services/training for staff/support in Wyndham for all state schools. Smaller schools/class sizes.
* Accessible documents
* Assistive technologies
* Easy English documents
* Hearing augmentation available at community events and education
* Wyndham City website to have one point for information to services etc, for people with disability
* An access map for Wyndham
* Community Centres providing information on the accessibility
* No additional costs for Carers who support people with disability to participate at Community Centres.

## Other comments for Council

The survey provided participants the opportunity to provide further information to Council to increase access and inclusion. Below is a summary of the feedback.

* More access for people with mobility aids
* More accessible parking
* Address the design and safety of accessible carparks at shopping centres eg. Featherbrook and Sanctuary Lakes
* More changing places style bathrooms
* Auslan to be an integral part of Wyndham City
* Increase in mental health services in Wyndham
* Accessible recruitment processes and practises in Council.
* Inclusive practices for our Deaf and hard of hearing communities
* Greater inclusion for people with disability in sport and recreation
* A Councillor connected to the access and inclusion of people with disability and a person in Council to liaise with.

Thank you to everyone who participated in the survey.

As the Disability and Positive Ageing Planner I welcome continued feedback and conversation with you.