

# Draft Municipal Public Health & Wellbeing Plan 2021-25

## Public Exhibition Report



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## Introduction

The Wyndham Municipal Public Health & Wellbeing Plan (Health Plan) 2021-25 sets out the public health and wellbeing priorities that Council will pursue over the next four years. It is focused on a public health response to the COVID pandemic, and on recovery with special emphasis on vulnerable groups, mental wellbeing and the importance of social connectivity.

Community feedback is a vital aspect in developing the Health Plan as it supports Council to prioritise where it should focus its resources and effort in promoting public health over the next four year

An integrated process in developing the Health Plan, Council Plan, and Long Term Financial Plan has ensured a cohesive approach. The refresh of the Wyndham 2040 Community Vision was also part of the integrated process.

From November 2020 to March 2021, a number of community engagement activities were undertaken to better understand the priorities of our community.

The engagement activities included various distinct opportunities for community members to get involved:

- Ideas submitted through the Shaping Wyndham Survey on The Loop between November 2020 and January 2021
- Comments submitted through the Priorities for Action survey between March and April 2021
- Participation in a series of Community Conversations held in February and March 2021
- Engagement with children via Wyndham Kindergartens in April 2021

The results of these community engagement activities are presented in the [Help Shape Wyndham's Future Consultation Dashboard](#). A report of the full [Community Engagement findings](#) from the project is also available to view.

This report presents the outcomes from the final stage of the community engagement process for the Draft Municipal Public Health & Wellbeing Plan 2021-25, the public exhibition period.

## Public Exhibition Process Overview

The Draft Health Plan 2021-25 was placed on public exhibition for a period of 33 days, from Wednesday 25 August to Sunday 26 September. Due to the current COVID-19 situation and lockdown in Greater Melbourne, a comprehensive online engagement and communications approach was used for Council's three core strategic plans - the draft Health Plan, draft Council Plan and draft Long Term Financial Plan.

Community members were able to access the Draft Health Plan 2021-25 via Council's online Community Engagement Platform, [The Loop](#). Community members were also able to request hard copies via post. The Loop Health Plan page provided information specific to the Health Plan including overview, implementation, monitoring and reporting with access to the feedback survey for comment.

Several communication tools were used to promote the opportunity for people to provide their feedback during the Public Exhibition period. These included:

- A Video from Mayor Cr Adele Hegedich
- Wyndham News article delivered to all Wyndham households

- Social media posts via Wyndham City and Wyndham Councillors accounts
- Wyndham Media Release
- Electronic newsletters to over 6,000 members of The Loop and existing community networks
- Electronic newsletter to the Wyndham People's Advisory Panel
- Electronic newsletter to the Community Conversation participants

## Public Exhibition Responses

All communication tools directed community members to The Loop. The Draft Health Plan 2021-25 project page on The Loop had 587 views by 406 different people.

However, there were a number of ways in which community members were able to provide comments during the public exhibition period.

A total of 52 people provided feedback as follows:

- 16 community members provided feedback via a survey on The Loop,
- 34 community members submitted feedback via social media' and
- 2 additional comments were obtained via the Wyndham People's Advisory Panel.

## Feedback via survey on The Loop

The Loop gave community members the opportunity to provide comments about the draft Health Plan 2021-25 by asking community members were asked:

- What do you think of the Draft Municipal Public Health & Wellbeing Plan 2021-25?
- What are some of the things you are excited about?
- Is there anything we might have missed that you think should be included?

All responses were highly supportive of the draft Health Plan. Comments included:

- Focus on health awareness for community members
- Laudable goals which will improve the health and wellbeing of the Wyndham community
- Opportunity, equity and inclusion and accessible services are important priorities
- Mental health focus
- Importance of including climate change and health together
- Support for families and children
- Community events
- Increased focus on local sports
- Health plans for all ages

Aspects of the draft Health Plan community members were excited about included:

- Like the focus areas
- Excited to see sustainability
- Plan covers a wide range of subjects which the people of Wyndham care for
- Priorities such as opportunity, equity and inclusion and accessible services
- Covers all the key aspects which a draft should have

- Increasing focus on sports
- A lot of thought and planning has gone into linking what is required to meet community vision

The specific feedback received to the question: *Is there anything we might have missed that you think should be included?* Is detailed at **Appendix 1** centred around the following issues:

- Indicators to track performance
- Need for stakeholders and partners to help deliver on the goals of the Plan
- City Amenity
- Changes in mental health trends as population increases
- Open space connectivity
- New parents and isolation
- Social and community inclusion

### Feedback via Social Media

A range of comments were collected via Wyndham's Facebook, Instagram, Twitter and LinkedIn social media accounts. Responses via Social Media were gathered for all three draft Plans and asked for a greater focus on the following areas:

- City Amenity and improving streetscapes
- Sport facilities and programs
- Decrease of Council fees
- Sustainable growth and development
- Accessibility solutions for older residents
- Car parks in activity centres
- Local business investment
- Local road improvement
- Open space and playgrounds

### Feedback via The People's Advisory Panel

Positive feedback about the three draft Plans and how they will deliver a strong future for Wyndham was also received via the People's Advisory Panel during the Public Exhibition period.

### Next Steps

The Draft Municipal Public Health & Wellbeing Plan 2021-25 will be finalised and presented to the Council Meeting on Tuesday 26 October 2021 for endorsement. Pending endorsement, community members will be sent emails replying to their feedback.

## Appendix 1 – Draft Municipal Public Health & Wellbeing Plan 2021-25 – Officer Comments to the question.

Refer to below attachment.

## Appendix 1 – Draft Municipal Public Health & Wellbeing Plan 2021-25

### A. Officer comments related to the question - *Is there anything we might have missed that you think should be included?*

Community comment		Officer comment
1	[The] plan has not missed anything. However, if we plan to engage people how about having a wellbeing form or an indicator/s which people can use to check on themselves.	Noted.
2	I believe all of the relevant current issues have been addressed so I have no suggestions for additions.	Noted
3	Overall, a good plan but far too much for council to fix.	At Wyndham we see service delivery as a collective responsibility, bringing together sector partnerships. We will work together with our community health services and other community-based partners to provide services responsive to individual needs and prioritise prevention and early intervention.  Council's role is in working to connect our various service delivery partners in order to meet the needs of our diverse community. This approach has worked particularly well during the COVID-crisis in 2020-2021. Through the Health Plan we will grow and strengthen these partnerships to deliver our outcomes for the community.
4	The key for seniors is how Council will actually help the	This response was incomplete, and the resident will be provided with the opportunity to complete this statement.
5	Clean up Wyndham, rubbish everywhere.	The Council Plan 2021-2025 includes city pride through a focus on beautification, enhanced amenity and continued investment in the public realm. Council will monitor progress through waste collection. Further, Council's Waste and Litter Strategy supports this work.
6	I really wish somehow on Watton street you can develop something to make some shops face the beautiful Werribee river to guide people to walk along the park there. As when you walk behind the shops there are so many missed opportunities and the river is ignored.	The Liveability domain of the Health Plan covers Urban Planning and health promoting environments. This includes developing 20-minute neighbourhoods with community infrastructure responsive to community needs that helps residents to socialise, learn, and engage with each other.

7	<p>Whilst the plan covers mental illness, I have concerns that it does not contain details or enough information in relation to future forecast.</p> <p>With the increase in population, Wyndham will face a rise in mental illness issues. Without forecast, in the plan how do we look at management of these issues. ie: facilities, education etc.</p> <p>Has a study been conducted to see what Wyndham's mental illness levels will be in next 2-3 years and beyond?</p>	<p>This is a challenging time for all us. Mental wellbeing is a priority under 'Thriving Wyndham', including ensuring that people are linked in to appropriate services and Council continues to work with our partners to provide supports.</p> <p>Over the four years of the Health Plan, Council will work closely with partners such as the local Health Sector and Victorian Government to advocate and provide for the mental health needs of citizens and their families.</p> <p>The Royal Commission into Victoria's Mental Health System outlined priorities for delivery of the recommendations. The Department of Health is rolling out these recommendations including up to 60 new Local Adult and Older Adult Mental Health and Wellbeing Services be established across Victoria by the end of 2026.</p> <p>The Health Plan enables Council to advocate strongly, for establishment of these local services in Wyndham.</p>
8	<p>How about connecting parks all around Wyndham via dedicated paths which cyclists/joggers can enjoy, or even people who like long walks. For eg. I like to jog without having to check cars etc. It would be great to have a dedicated routes of various length (5,10,20km+) which anyone can do as soon as they step out of the house. I live in Harpley and love how I am surrounded with parks including President Park. All of them are walkable distance but require crossing traffic. And also, maybe a few tables around parks would be nice!</p>	<p>Throughout the four-year Health Plan Council will promote healthy living including increased participation in regular walking and cycling activities.</p> <p>The Health Plan, Liveability domain covers Urban planning. This includes health promoting environments such as you describe and advocating for the community infrastructure needs of residents. These are aspects of the Health Plan that will be actively pursued within the four years of the Plan.</p>
9	<p>A priority under gender equality should include the improved ability for new mothers to access health care services required, especially during this challenging time, where it is very isolating to be a new parent recovering from pregnancy.</p>	<p>Council provides a range of services including Maternal and Child Health and Kindergarten services across the municipality as well as supporting a range of community playgroups and family support services.</p> <p>Council will use the Health Plan to ensure that the needs of all families are considered, including the needs of new parents and all people who experience social isolation.</p>
10	<p>I am a qualified and experienced yoga instructor teaching here in Melbourne for 5 years to diverse cultures and different age groups. I have shared my knowledge with City of Melbourne, YMCA, Melbourne</p>	<p>Thank you for sharing your ideas on ways to better involve the community. Council will take these issues on board as we work to progress the outcomes of the Health Plan.</p>

	<p>university, City of YARRA, Port Melbourne primary school etc. Recently I moved from Southbank to POINTCOOK area in month of June 2021, will be happy to share my knowledge with Wyndham wellbeing health plan by doing wellness day.</p> <p>For the last three years I have been organising festivals like HOLI (festivals of colours) and DIWALI (Festival of Lights) with Port Melbourne primary school.</p> <p>In the end I would like to make suggestion when hiring community centres (for community event or health/wellbeing plan) which comes under Wyndham council if hiring fee can be waved off. This will give an opportunity to lot of people to work towards the betterment of community.</p>	<p>Council will be able to offer more tangible community supports as more people are vaccinated and restrictions are eased.</p> <p>Council's regular webpage 'What's on' promotes local events. You can submit events via Councils' public website <a href="#">here</a>. It's free to submit an online event listing.</p> <p>Celebrating community diversity, Council's Events team dedicate themselves to producing unique and engaging events that appeal to the broader community. We welcome all expressions of interest from businesses who wish to get involved with these events and utilise this unique platform to express their own brands</p> <p>Thank you for this suggestion. Wyndham's Community Centres are welcoming and safe environments where community can participate in loads of low-cost activities for all ages and interests.</p>
11	<p>Is the final plan going to translated into different languages and printed copies available at all community centres for people to access?</p> <p>It's comprehensive enough.</p>	<p>It is Council's intention to produce a 'plain English' summary of the Wyndham Health Plan and to have this available in the more common languages spoken by Wyndham residents.</p>
12	<p>To assist with homeless what projects are planned and budgeted for? Planned events for social/community inclusion. For example, subsidised street food meet (supporting local business) and locals (Community inclusion) on a regular calendar event.</p>	<p>Homelessness was identified as an immediate concern during earlier community consultations. Homeless people are identified as a priority group under the Health Plan.</p> <p>Council will use the Health Plan to work with identified partners to reduce incidents of homelessness including through pursuing opportunities such as the Victorian Governments Big Housing Build to increase availability of Social and Affordable Housing options in Wyndham.</p>
13	<p>Doughnut economics image is great - but it isn't contextualized. Add a few more words re relevance - otherwise, the opportunity to explain / link up is lost.</p> <p>The opening pages with Councillor / Mayor and CEO intros need a little work re badging. Do the page titles and the Contents pages align? Who is the CEO? I couldn't find his name.</p>	<p>A title will be added to the graphic of the Doughnut Economics diagram and a contextualised explanation added below the graphic.</p> <p>The Contents page aligns with the page titles. The names of the Councillors and the Chief Executive Officer will be added for the final publication.</p>

	p. 14 Re COVID impact. Could also mention the impact on Werribee Mercy Hospital, including the Emergency Department, as this was significant for the hospital and for the Wyndham community.	For the final publication a sentence is added to 4th paragraph, p.14: 'For example, the Werribee Mercy Hospital including the Emergency Department has been significantly impacted during the pandemic.'
14	More emphasis on mental health.	This is a challenging time for all us. Mental wellbeing is a priority under 'Thriving Wyndham', including ensuring that people are linked in to appropriate services and Council continues to work with our partners to provide supports.  Council will be able to offer more tangible community supports as more people are vaccinated, restrictions ease and we can meet with the community in person.
15	Mental health must be a priority in looking into now	This is a challenging time for all us. Mental wellbeing is a priority under 'Thriving Wyndham', including ensuring that people are linked in to appropriate services and working with our partners to provide supports.  Council will be able to offer more tangible community supports as more people are vaccinated, restrictions ease and we can meet with the community in person.

## B. Officer comments related to comment received from the Department of Health

	Department of Health comment	Officer comment
16	Thanks for the opportunity to review Wyndham's Draft Municipal Public Health & Wellbeing Plan 2021-2025. The draft is very comprehensive and addresses the key aspects of the relevant legislative frameworks and community consultation data.	Noted
17	P.11: Where listing the key health priority themes for Wyndham, please consider applying a legend/ symbol to indicate the themes that are directly linked to the Victorian Public Health and Wellbeing Plan. Would be great to have stronger signposting to the Victorian Public Health and Wellbeing Plan where referenced in the document.	A margin note has been added alongside the table to highlight signposting to the Victorian Public Health and Wellbeing Plan.
	Where can I locate the accompanying Outcomes Framework?	The Outcomes Framework has been shared with the Department of Health.

18	<p>P.17: Does Wyndham have a health and wellbeing data profile/report, and is it referenced in the Plan? Is it the Wyndham City Health Modelling and Service Planning Report (2020)?</p> <p>I also can't seem to see the specific references/ citation for the lifestyle factor stats on Page 18.</p>	<p>This is the Wyndham City, Health Modelling and Service Planning Report (2020).</p> <p>It is referenced at p.17 and added to p.18 and list of Sources.</p>
19	<p>P.29: Consider naming some of the key state government department that Wyndham partners with. For example, in the health and wellbeing and social determinants of health context, naming Department of Health and Department of Families, Fairness and Housing is very applicable.</p>	<p>At 'Our Partners', 2<sup>nd</sup> sentence amended to read:          'Council works with the Federal Government and Victorian Government departments such as the Departments of Health and Families, Fairness and Housing to provide public health services and with Victoria Police to protect the community.'</p>
20	<p>P.30: Not sure if a heading for 'Primary Care Partnerships' and 'Women's Health' is missing?</p> <p>Please also amend to 'Health West Primary Care Partnership (PCP)'</p>	<p>These come under the umbrella heading 'Community health services'.</p> <p>Amended.</p>