

# Draft Council Plan 2021-25

**Public Exhibition Report** 



wyndhamcity

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#### Introduction

The Council Plan outlines what the Council plans to deliver over the next four years. It is focussed on liveability, the environment, economic prosperity, being a welcoming and inclusive City and good customer service.

Community input is a vital part of the development of the Council Plan as it supports Council to prioritise where it should focus its resources and effort over the next four years.

An integrated process to develop the Council Plan, Long Term Financial Plan and Municipal Public Health and Wellbeing Plan has been delivered. The refresh of the Wyndham 2040 Community Vision was also part of the integrated process.

From November 2020 to April 2021, a number of community engagement activities were undertaken to better understand the priorities of our community and to provide community input into these strategic documents.

The engagement activities included various opportunities for community members to get involved, including:

- Ideas submitted through the Shaping Wyndham Survey on The Loop between November 2020 and January 2021.
- Comments submitted through the Priorities for Action survey between March and April 2021.
- Participation in a series of Community Conversations held in February and March 2021.
- Engagement with children via Wyndham Kindergartens in April 2021.

The results of these community engagement activities are presented in the <u>Help Shape Wyndham's</u> <u>Future Consultation Dashboard</u>. A report of the full <u>Community Engagement findings</u> from the project is also available to view.

This report presents the outcomes from the final stage of the community engagement process for the draft Council Plan 2021-25, the public exhibition period.

#### Public Exhibition Process Overview

The draft Council Plan 2021-25 was placed on public exhibition for a period of 33 days, from Wednesday 25 August to Sunday 26 September. Due to the current COVID-19 situation and lockdown in Greater Melbourne, an integrated and comprehensive online engagement and communications approach was utilised - for the draft Council Plan, draft Municipal Public Health and Wellbeing Plan (Health Plan) and draft Long Term Financial Plan (LTFP).

Community members were able to access the draft Council Plan via Council's online community engagement Platform, The Loop. Community members were also able to request hard copies via post. The Loop, provided the community with access to the feedback survey for the draft Council Plan as well as an overview of it and how it will be implemented, monitored and reported on.

Several communication tools were used to promote the opportunity for people to provide their feedback during the public exhibition period. These included:

- A Video from Mayor Cr Adele Hegedich
- Wyndham News article delivered to all Wyndham households
- Social media posts via Wyndham City and Wyndham Councillors accounts
- Wyndham Media Release

- Electronic newsletters to over 6,000 members of The Loop and existing community networks
- Electronic newsletter to the Wyndham People's Advisory Panel (over 900 community members)
- Electronic newsletter and direct emails to the Community Conversation participants.

# **Public Exhibition Responses**

All communication tools directed community members to The Loop. The draft Council Plan project page on The Loop had 1,440 views by 963 different people.

However, there were a number of ways in which community members were able to provide comments during the public exhibition period.

A total of 58 people provided feedback as follows:

- 22 community members provided feedback via a survey on The Loop,
- 34 community members submitted feedback via social media and
- 2 additional comments were obtained via the Wyndham People's Advisory Panel.

## Feedback via survey on The Loop

The Loop gave community members the opportunity to provide comments on the draft Council Plan by asking community members:

- What do you think of the draft Council Plan 2021-25? What are some of the things you are excited about?
- Is there anything we might have missed that you think should be included?

All responses were highly supportive of the draft Council Plan. Comments included:

- Very impressive,
- It is good and looks exciting,
- Well thought out,
- Happy that council is understanding what local residents needs
- Comprehensive and easy to read.

Aspects of the draft Council Plan community members were excited about included:

- Development of tourism,
- Supporting sports and active living culture,
- Support for relief in pandemic,
- Investment opportunities,
- Sustainability,
- Social focus,
- Improved opportunities to have a say,
- Growth providing opportunities,
- Monitoring and reporting.

The specific feedback received to the question: *Is there anything we might have missed that you think should be included?*, is detailed at **Appendix 1** centered around the following issues:

- Advocacy around education and health services,
- Amenity,

- Community engagement,
- Economic Development,
- Green living and sustainability,
- Growth and Development including accessibility and planning,
- Infrastructure,
- Natural Environment and Open Space,
- Sports and recreation,
- Transport including active transport and infrastructure,
- Vibrant cities including social opportunities and events.

#### Feedback via Social Media

A range of comments were collected via Wyndham's Facebook, Instagram, Twitter and LinkedIn social media accounts. Responses via social media were gathered for all three draft Plans together and asked for a continued/greater focus on the following areas:

- City amenity and improving streetscapes
- Sport facilities and programs
- Decrease of Council fees
- Sustainable growth and development
- Accessibility solutions for older residents
- Car parks in activity centres
- Local business investment
- Local road improvement
- Open space and playgrounds

### Feedback via The People's Advisory Panel

Positive feedback about the three draft Plans and how they will deliver a strong future for Wyndham was also received via the People's Advisory Panel during the public exhibition period. The People's Advisory Panel submitted further feedback via The Loop.

### **Next Steps**

The findings from the public exhibition period and final Council Plan 2021-25 will be presented to the Council meeting on 26 October for adoption. Pending adoption, community members will be sent an email reply to their feedback.

#### Community comment Officer comment There should be more ponds and water parks, bigger trash bins at Council delivers a wide range of programs, services, facilities and advocacy initiatives that all parks and public places. contribute to Wyndham's future. How these are delivered involves good financial management to ensure projects are prioritised based on what our community needs. Community input is a vital part of the budget planning process as it helps inform and guide our decision making and consider how we might plan to better address priorities. Consultation on the development of the Annual Plan and Budget 2022/23 will commence in early November 2021. Council is always keen to hear from community members about their lived experiences. If you have a request or idea you can lodge this with our Customer Service Team for action. You can submit your request here. In our council, for children we have zoo. But missing is aquarium Council delivers a wide range of programs, services, facilities and advocacy initiatives that all and some science-based planetariums. If we introduced these contribute to Wyndham's future. How these are delivered involves good financial management to types of education based place like in Sydney and not like one ensure projects are prioritised based on what our community needs. Aquariums and sciencenear footwear. Our children can learn more thing in space based planetariums are not within the remit of Council. projects and sea life. We have add to educate our council people The Werribee Zoo is located on K Rd in Werribee South. While it is currently closed due to the and children for waste management and its importance. COVID-19 restrictions in Greater Melbourne, Council is aware of a masterplan that will see and This aquarium and planetarium in our council may looks different \$84M investment over next five years to greatly expand the zoo's offering. and ahead from other council. Thank you. Additionally, the Melbourne Planetarium is located in Spotswood in Melbourne's West and features a 16m domed ceiling, reclining seats, a 7.1 surround sound system and a full-dome video projection system. A variety of shows and events are available, and more information can be found <u>here</u>. Although, the swimming pool and libraries are mentioned in the The Council Plan 2021-25 acknowledges the importance of sport and recreation. Through the council plan draft, I didn't see anything specific to Point Cook. My strategic area 'A Healthy, Accessible and Equitable City', Council will: son, Niyanth N Iyengar, is willing to share his concern about the Encourage residents to be physically active and healthy through the provision of same. Please read through and do the needful. accessible and diverse sporting facilities, leisure and recreational opportunities. It's great to hear that you are keen to participate in swimming lessons because it is an important "Dear Council Planner, life skill. Council has a facility called AquaPulse (in Hoppers Crossing about 10min from Point I am Niyanth N Iyengar, and I am studying in fourth grade at Cook) that has with multiple pools including an indoor aquatic playground, leisure pool and Saltwater P-9 College. My family and I moved here six months ago waterslides. We would highly recommend a visit once it re-opens in November! from Sydney. We live on in Point Cook, 3030. When we were in West Ryde, Sydney, my brother and I used to take swimming Unfortunately, over the past 18 months a number of swimming teachers have left the industry; lessons and also, we used to visit the library every alternate day the ABC reported earlier in the year that there was a shortage of 1,000 Learn to Swim teachers because we love reading books and also, we used to enjoy the nationwide. activities that were held at library. What I really miss here is that This has meant that in the short term many swim schools have not been able to accommodate as there is no library near us, also, there is no library in the school, many students as they previously had, leading to wait lists at most facilities. We know that many even though there is a swimming pool, but it is always full and centres have been proactive in recruiting new teachers, and as these new teachers are trained new students can't enrol there. there will be more opportunities for people to learn to swim. Firstly, there is no library near us or in the school. In the school there is a class library where you can borrow books but there is The Council Plan 2021-25 also acknowledges the importance of resident's access to libraries and not that many choices. The library in Stocklands is too far away learning opportunities. Through the strategic area 'A Thriving City', Council will: for us to access books or participate in the activities held there. Provide opportunities for lifelong learning, through a place-based approach to the Lastly, the pool is always full and new students can't enrol, as the management and delivery of neighbourhood hubs and libraries. waiting list is too long. In Sydney there were multiple pools, and it was so big that it had lot of children play pools. These are my Wyndham City currently has five libraries across the municipality boasting a range of inclusive reasons why I want a swimming pool and a library in the Point services and events. Details for each of these Libraries can be found on Council's website. Council Cook estate. Please consider my request in building a pool and a also hosts a dynamic calendar of events and activities across the municipality promoted on library in Saltwater. Council's 'What's On' webpage including Adult Events and Activities, Kids Events and Activities Sincerely, Niyanth N Iyengar and Library Events and Activities. What are we doing to attract investment and business to The Council Plan 2021-25 acknowledges investment in the City and support to local businesses. establish a local presence? How are we taking Wyndham to the Through the strategic area 'An Economically Prosperous City', Council will: whole of Victoria, Other states and international presence? Enhance the vibrancy and activation of the City by collaborating, supporting and promoting our entertainment, hospitality, and small business industries. Let us start thinking much bigger... Take an active role in attracting investment opportunities that grow the local economy and create more jobs. Drive growth and activation of the tourism economy and activity centres. The level of international investment in Wyndham is significant. This includes the rapid growth of global brand representation in the Laverton North/Truganina precinct and commercial and industrial construction across the City funded by international institutions. Council works closely with the State Government to attract businesses from beyond the state. It also supports initiatives including the development of an outward focussed business and investment website and the building of international markets in collaboration with partners such as the Victorian Chamber of Commerce and Industry. Council recently received \$3 million from the Growing Suburbs Fund for the Wyndham Cultural Centre Redevelopment Project which seeks to transform the existing Wyndham Cultural Centre into a centre for creativity at the heart of the Werribee City Centre. Council is facilitating the growing **Creative Industries Network** and will look to progress the successful MADE on Watton arts hub trial. Council's also has an Economic Growth Strategy and Investment Attraction Plan, which aims to

drive Wyndham forward as a major player in the national economy.

There needs to be clearer timeframes for projects in the Tarneit region. In particular an aquatic and sports precinct, not just soccer, but courts. At present Tarneit residents need to travel to Eagle Stadium or Altona for even access to one indoor court, and Aquapulse is also not easily accessible. Tarneit also needs a clearer timeline for attracting cultural events, such as outdoor dining, cafes, art precinct, which at present are all present in Werribee or Point Cook.

Once lockdown is over there needs to be different ways (outside of the Loop) for residents to interact with council officers.

Although the plan is focused on a 20 minute city... We need a 20 minute walking city, with access to most infrastructure for residents. There needs to be more small cultural/community/sports centre for residents to walk to, with one state of the art centre within the municipality.

The Council Plan 2021-25 acknowledges the importance of sport and recreation. Through the strategic area 'A Healthy, Accessible and Equitable City', Council will:

• Encourage residents to be physically active and healthy through the provision of accessible and diverse sporting facilities, leisure and recreational opportunities.

Council is currently undertaking planning to confirm which of its four future Indoor Facilities (of which two are located in Tarneit) will be built next. Once the next facility to be developed is identified, feasibility and concept planning for that facility will commence. For Tarneit, one future facility will be located in the areas north of Tarneit Train Station and accommodate Indoor Courts and Gymnastics. A second facility will be located further west and include Aquatic Centre, Health Club and Indoor Courts.

The Council Plan 2021-25 also acknowledges the need to ensure Council works well with the community to make informed decisions. Through the strategic area 'Community As An Active Partner', Council will:

 Undertake genuine, transparent, and appropriate community engagement to understand the current and future needs of the community and make informed decisions

Council endorsed its <u>Community Engagement Policy</u> in February 2021. It guides the delivery of genuine transparent, and appropriate community engagement and acknowledges the Council's commitment to engaging with and listening to the community as a crucial input into good decision making for Council. When restrictions ease to appropriate levels we will return to including face to face engagement on projects. However, <u>The Loop</u> will remain the central community engagement portal where community members can come to find out all the information about what is happening and where they can get involved.

The Council Plan 2021-25 also acknowledges the need to ensure all residents can access what they need easily. Through the strategic area 'A Liveable City', Council will:

• Work with all levels of government and key stakeholders to ensure urban development and growth is managed to attain 20 minute neighbourhoods which allow residents to get around easily, work and play locally.

Tarneit activity centre, and the land on which it is to be developed, is privately owned. The timing of the development is subject to the owner/developer, market interest and economic feasibility. Office-based jobs, a vibrant street life with outdoor dining and cafes, public art, recreational spaces and apartment living are all important components which are being encouraged in addition to retail. Council is working with the owner, to encourage development of an activity centre with a diversity of uses and activities, rather than just a shopping centre.

In addition, Council adopted a new Active Transport Strategy in 2020 which includes a number of key actions including the bridging of missing links across our City to ensure walking and cycling can be a genuine mode of choice for our community. Council increased the capital works budget significantly in 2021/22 and there is a significant investment in effort to accelerate this program. Paths are being prioritised based on access to key local destinations such as transport hubs, schools, activity centres and parks.

Open spaces is still a major issue in Wyndham that seems lacking in council planning. Classic examples, previously when standard blocks were 700+ square metres, general guidelines were 30% house and 70% open space/back yard/ garden. Now with blocks half their size or less it even more critical that more landscaped open spaces are required in every new development in Wyndham.

The Council Plan 2021-25 acknowledges the need for residents to have access to good open and natural spaces. Through the strategic area 'A Green City', Council will:

- Increase tree canopy and create green open spaces that are well maintained and attractive for all
- Ensure our natural environment, flora and fauna is protected
- Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.

Council is aware of the effects of the reduced areas of private open space on residential house lots in our Growth Areas, and the corresponding increase in the community's reliance on new parks nearby. Public open space (park) area requirements are mandated by the Planning and Environment Act and the <u>Wyndham Planning Scheme</u>. These are based on a percentage of the net developable area of a development (normally 10%).

To get the most out of the open spaces delivered for the community in these areas, Council works with land developers to improve the passive and active recreation, and greening outcomes in new parks and streetscapes. This includes strategic open space planning for new networks of playgrounds, BBQs, public toilets and dog off-leash areas.

Additionally, Council's <u>Budget</u> for 2021/22 has allocated \$31 million for Wyndham's open spaces and \$2.02 million to upgrade playgrounds and parks in Wyndham. In addition, a number of plans and programs will be implemented including the:

- Wyndham Coastal & Marine Management Plan and
- K Road Cliff Masterplan
- Green Living series and litter control activities to be expanded
- <u>Greening the Pipeline</u> project including community engagement
- Healthier Waterways program.
- Parks revitalisation program and <u>tree planting</u> program. Annual tree planting is a recurring spend in Council's budget with an aim to expand our tree planting program in streets, parks and waterways to improve tree canopy coverage and overall urban amenity. Community planting days will recommence this year and 5,000 trees and 5,000 tube stock have been proposed to be planted.

7 There's no plan for council provided Electric Vehicle chargers in Point cook or Wyndham. Please note: Point cook is one of the fastest growing suburb for Electric vehicles and we don't have infrastructure for that.

The Council Plan 2021-25 document acknowledges the need for more of these sorts of initiatives. Through the strategic area 'A Green City', Council will:

• Leverage opportunities and invest in environmentally sustainable, renewable energy, waste and resource management initiatives which increase the community's resilience to the impacts of climate change.

It is exciting to see the growing Electric Vehicle (EV) ownership in Wyndham. While there are no Council charging stations within Point Cook, there are publicly accessible chargers at Stockland Point Cook – a list of charging stations can be found here.

Wyndham has commissioned its first public charger in Manor Lakes at the <u>Wunggurrwil Dhurrung Community Centre</u> and are ensuring infrastructure is installed at all new community centres to facilitate future EV charging stations. We have applied for both State and Federal funding for new EV charging stations in Wyndham and our Environmentally Sustainable Design planning policy that ensures EV charging stations are considered by private development in appropriate locations.

Council also delivers a wide range of programs, services, facilities and advocacy initiatives that all contribute to Wyndham's future. How these are delivered involves good financial management to ensure projects are prioritised based on what our community needs.

As a Werribee South landowner and resident, I am continually astounded by the council's promotion of the Werribee South foreshore, yet all development and upgrade plans have resulted in reduced parking and no additional amenities. Nor has there been any progress of the riverside bike and walking trail (discussed for years).

The councils should judge its success not on plans, but actions; not on the views of the new developments, but its equitable treatment of all residents and creating an environment where young and old of all persuasions can live, work and thrive.

The Wyndham Coastal & Marine Management Plan received Ministerial approval in April 2021.

Council's immediate focus is on upgrading elements along the foreshore which include better barbeque and picnic facilities and a playground upgrade. These are currently in the design phase with construction expected next year. Consultation with residents is expected by the end of the year. The foreshore shared path will also be upgraded between the foreshore area and Wyndham Harbour. The Bay Trail alignment between Wyndham Harbour and Baileys Beach requires various planning approvals and this planning work is proceeding this year.

Council has also commenced the Werribee South Activation Program with Lifesaving Victoria to lifeguard the beach during the summer school holidays. Council is also planning works by the end of the year to asphalt and manage parking along beach road.

Our <u>community vision</u> for Wyndham in 2040 is: "A safe, connected and inclusive community. We respect, acknowledge, value and celebrate the First Nations people, our heritage, cultural diversity and multicultural strengths.

Our community has the infrastructure and services it needs to support holistic health and wellbeing for all. Local employment and education facilities are plentiful, and there are a variety of recreational, leisure, tourism, art and cultural opportunities for everyone to experience throughout the municipality.

We preserve our natural environment and rural lifestyle; we are able to get around easily and get to where we want to go efficiently. We are self-sufficient and pride ourselves on being green and sustainable."

Council is committed to working toward this Vision and the Council Plan is our roadmap to do that over the next four year. We will monitor and report on this through Quarterly Reports and our <u>Annual Report</u>.

I would like to see effective traffic signals as one of the priorities too. For example the Sneydes Rd. and Point Cook Rd. junction is without one since I started living in this region, almost 7 years now. It is just waiting for an accident to happen. Looks like it is caught up in politics, where no one is taking the responsibility to make it happen.

Under the PARKS aspect that would come under the "Places and Spaces" theme, I would like to see signboards stating, "Pick up behind your dogs" and then also state the fines applicable if not done so. Half of the dog owners don't pick up and it's hazardous to play freely in such zones. This could come under one of the MEASURES.

The Council Plan 2021-25 acknowledges the importance of the road network for the municipality. Through the strategic area 'A Liveable City', Council will:

- Provide sustainable infrastructure through the construction of new assets and renewal of existing assets.
- Deliver and advocate for a quality, sustainable and accessible transport network that enables the community to move around the city easily.

Council also has a role in representing, lobbying, and advocating on behalf of the community with other levels of government and stakeholders on key issues such as these.

The installation of traffic signals at the intersection of Point Cook/Sneydes Road was a key advocacy priority for Council over many years. In order to improve the likelihood of funding and support earlier delivery, Council also developed design plans for the proposed signalisation. We were pleased to see that the State Government committed funds to the signalisation in the November 2020 budget announcement. Council has since handed over the design plans to the Department of Transport and they are progressing the planning to begin works. It is our understanding that they will release communications to the community very soon.

The Council Plan 2021-25 acknowledges the need to ensure good City presentation. Through the strategic area 'A Liveable City', Council will:

- Build neighbourhood and city pride through a focus on beautification, enhanced amenity and continued investment in the public realm.
- Ensure compliance with environmental planning and building regulations and local laws whilst promoting awareness to encourage voluntary compliance.

Throughout the recent COVID-19 lockdowns, Wyndham has seen an increase in use of parks and gardens, together with an increase in residents walking their dogs. Council has found the most effective action to deter any related undesirable behaviours is to develop corflute signage which is used on a 'needs or evidence' basis. Council encourages lodging a report in such instances so it can be actioned. Any reports will support greater monitoring focus into that particular area. This may be supported by an increase in access to 'poo bags' etc and social media posts / media releases, particularly during peak periods, regarding dog owner obligations.

Council is always keen to hear from community members about their lived experiences. If you have a request or idea in relation to road or footpath maintenance, maintenance of outdoor spaces, parking, nature strips, graffiti, dumped rubbish or the like, you can lodge this with our Customer Service Team for action. You can submit your request <a href="here">here</a>.

Duplication of Ballan its 15 years overdue considering the increase in estates therefore traffic volumes. Sayers hogan's rd etc are well up there. Now it's overtime on Ballan rd also heaths rd through to Ballan rd

The Council Plan 2021-25 acknowledges the importance of the road network for the municipality. Through the strategic area 'A Liveable City', Council will:

• Provide sustainable infrastructure through the construction of new assets and renewal of existing assets.

Council also has a role in representing, lobbying, and advocating on behalf of the community with other levels of government and stakeholders on key issues such as these.

Ballan Road, Sayers Road (east of Derrimut Road) and Heaths Road are all under the responsibility of the State Government (Department of Transport), therefore the State is responsible for funding their duplication. Council continuously advocates to State Government for them to fund the infrastructure and services that are their responsibility. Council continues to monitor traffic congestion and operations and pursue solutions with the Department of Transport.

11 Needs to include more about how they intend on increasing accessibility considering the forecast growth for the area is to almost double in the next 20 years; the area already has poor transport.

Also, more around creating a green municipality; more parks, green wedges and also new homes being built to be self-sufficient and give back to the grid to ensure that we no longer have scheduled power outages due to the grid being overworked.

The Council Plan 2021-25 acknowledges growth and accessibility as important for the municipality. Through the strategic area 'A Liveable City', Council will:

- Work with all levels of government and key stakeholders to ensure urban development and growth is managed to attain 20 minute neighbourhoods which allow residents to get around easily, work and play locally.
- Deliver and advocate for a quality, sustainable and accessible transport network that enables the community to move around the city easily.

Council's ongoing commitment to accessibility and building improvements are captured in Wyndham's <u>Accessibility Action Plan</u>.

Additionally, providing more transport choice is critical to supporting our growing community. Apart from delivering road and path upgrades across the Council managed parts of the network, Council also advocates to the State Government for improved public transport and road upgrades across the State managed parts of the network.

The Council Plan 2021-25 also acknowledges creating a green municipality as important. Through the strategic area 'A Green City', Council will:

- Ensure our unique natural environment, flora and fauna, is protected.
- Increase tree canopy and create green open spaces that are well maintained and attractive for all.
- Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.
- Leverage opportunities and invest in environmentally sustainable, renewable energy, waste and resource management initiatives which increase the community's resilience to the impacts of climate change.

Wyndham residents have access to free energy advice to improve their household's energy efficiency through the <u>Australian Energy Foundation</u>. As part of the <u>Green Living Series</u>, at various times throughout the year, residents have the opportunity to attend a solar information session and book in a one on one consultation with a solar expert.

Through the planning scheme, Wyndham implements the Environmentally Sustainable Design planning policy that provides guidance and aims for efficient new buildings to reduce operating costs and demands of utility infrastructure.

Council have consulted with Powercor, the energy distributor in Wyndham, on their <u>Solar Hot Spot Program</u>, which looks at improving grid reliability for solar uptake.

There are too many family projects. I would like to see Werribee with more social atmosphere that does not involve kids. Needs to be more live bands, jazz and a Speakeasy that caters more for ages 35 y/o to 70 y/o. Werribee is very boring for single people that love to go out to fine restaurants and wine bars. This is a demographic the Council is not catering for. Werribee does have the vibrant appeal so we end up going to city area. Do you know how many people in Werribee are divorced and single and happy to go out wining and dining and see a band in a safe, secure bar.... THERE ARE A LOT OF US!

Keep Tarneit as the family boring end and keep Werribee more of the social vibrant end please. Also IKEA and COSTCO is a must. We would be getting a lot of people from all over the west to pay our town a visit. Geelong and Ballarat have more of a vibrant feel. If they can do it, we can do it. Please contact me on your thoughts. I would like to join the community and get a REAL SURVEY from the locals. I don't doubt I could get a petition signed to make Werribee alive instead of so family orientated. All I see are family events.

The Council Plan 2021-25 acknowledges the need to activate activity centres. Through the strategic areas 'A Healthy, Accessible and Equitable City' and 'An Economically Prosperous City', Council will:

- Deliver, support and promote creative industries including the arts, events and festivals that contribute to the vibrancy and liveability of the City.
- Enhance the vibrancy and activation of the City by collaborating, supporting and promoting our entertainment, hospitality, and small business industries.
- Drive growth and activation of the tourism economy and activity centres.

Council recognises that the Wyndham community is diverse. Council shares your desire for more social and recreational opportunities for adults and singles. Over recent years Wyndham City has worked to attract, facilitate and deliver such attractions. Council rejuvenated The Bridge Hotel into a vibrant venue. Council also worked with the restaurants in the West End Precinct to build that area as an entertainment destination. The 'West End Experience' pop-up activation was initiated towards this aim.

Other pop-up attractions such as The Piano Bar created new entertainment opportunities and tested new markets. New venues such as Teddy Picker and Corked have added to the mix of attractions. Other more established attractions such as The Park Hotel continue to grow, while others are emerging. Council events such as Fromage a Trois at Werribee Park Mansion are designed to cater for the non-family market, while the recent Melbourne Symphony Orchestra concert in Wyndham Park was also designed primarily for that market.

Large footprint retail multi-national businesses typically make highly informed investment location decisions based on commercial viability and capacity to capture a market share beyond a single municipal boundary. At this stage Costco and Ikea have not made any such decision. Council will continue to work toward attracting businesses in sectors which deliver jobs that meet resident needs, and which ensure Wyndham is a major player in the emerging knowledge economy.

Supporting an education city for the future. A larger medical support. The mercy Hospital is seriously understaffed and there is not much incentive for specialists to settle in the West despite the growing population. This will burden the growing population to travel instead.

The Council Plan 2021-25 acknowledges these issues are of upmost importance to Wyndham residents. Despite health and education being outside the direct remit of Council service provision, through the strategic areas 'A Healthy, Accessible and Equitable City' and 'A Thriving City', Council will:

- Advocate and plan for increased investment in health and support services to improve the wellbeing outcomes of all residents.
- Advocate and work in partnership with key stakeholders to attract investment in quality learning opportunities and educational facilities for the municipality.

In April 2018, in response to resident concerns of a shortage of schools in Wyndham, Wyndham City developed the <a href="schools4wyndham">schools4wyndham</a> advocacy campaign. In the 2020/21 State budget, land acquisition for five new school sites was announced.

Council has fostered strategic partnerships with Victoria University, the Gordon TAFE and Learn Local organisations to increase the number of community members engaged in education opportunities which lead to local employment based on industry needs. This underpins the Opportunity Wyndham initiative, which will continue to grow in 2021/22.

Council is also aware of the need to increase specialist services for Wyndham residents and reducing the need for travelling outside the municipality to access these services. This feedback was strongly received through the <a href="Help Shape Wyndham's Future">Help Shape Wyndham's Future</a> community engagement process and has informed the development of Wyndham City's key strategic documents. More specifically, the <a href="Wyndham Municipal Public Health and Wellbeing Plan">Wyndham Municipal Public Health and Wellbeing Plan</a> includes a priority to advocate for, and work with, relevant health providers for an increase in service providers.

The recent State Government budget has allocated the Werribee Mercy additional funding for service planning work to inform future expansion and Council is collaborating with them to support and meet the growing needs of the Wyndham community. The State Government also recently committed to the delivery of a community hospital in Point Cook (this has been a priority ask in <a href="Securing Wyndham's Future">Securing Wyndham's Future</a>).

Council is actively engaging with <u>Western Health</u> as a key service provider and is looking to establish innovative service models that complement the existing service system and address system gaps for the Wyndham community. Council is also working with other education providers to encourage health students to settle in Wyndham.

Page 8 second last para refers to Implementation of the Council Plan and other adopted strategies.

Page 8 last para refers to regular report on progress.....of this council plan and financial ......

Page 41 The Framework - 10 Years - reference the Asset Plan in the "Service Planning & Resource Allocation" (where it should be) however in the LTFP it is noted that elements of the strategic policy will be fed into the Asset Plan.

What or where is the link from Vision Strategy & Policy to the Asset Plan?

There appears to be a disconnect between the LTFP, Council Plan and Asset Plan (which based on what I read is not being adopted until Jun 2022). How can you have a plan that feeds into and from a strategic policy and the financial plan but has not been adopted.

The Council Plan 2021-25 acknowledges the importance of good integration between planning and delivery. Through the strategic areas 'A Liveable City' and 'Delivering Public Value and Excellence', Council will:

- Provide sustainable infrastructure through the construction of new assets and renewal of existing assets.
- Increase the efficiency and effectiveness of service delivery across the organisation and improve service and asset planning.
- Align service delivery expectations with available funding so that the sustainable management of all required supporting assets is achieved.

Wyndham City's Integrated Strategic Planning and Reporting Framework governs the preparation and ongoing monitoring and review of the Community Vision, Council Plan and other key strategic plans (including the Long Term Financial Plan (LTFP) and Asset Plan (which will be adopted in June 2022)) and aligns them to the planning, development, resource allocation and service provision undertaken by Council to the Wyndham municipality, as outlined in the budget.

In the strategic framework, the items referenced in 'service planning and resource allocation' are driven by the 'Vision, Strategy and Policy'. The 10 year plans (LTFP and Asset Plan) are developed in alignment with the Community Vision and are renewed on differing cycles (currently being delivered in line with the new Local Government Act). Both of these 10 year plans will help inform the Council Plan and annual planning and budget cycles.

Some points I feel which are missed or not highlighted are
1- Improvement of Community awareness and engagement for
their social responsibilities. This is because Wyndham has very
diverse people from non English speaking countries and they
need more awareness for rules and social responsibilities. for
example - Parking rules, litter, rubbish dumping, neighbourhood
rules etc

- 2- Wyndham need to create more local opportunities for local residents. For example, I am an engineer living in Truganina but not able to find work in Truganina so I have to drive everyday to South east or South suburbs while companies in Truganina and Laverton hire people from South or south eastern suburbs.
- 3- Promote local small shop culture. Support people who wants to open small grocery shop or dairy shop around community areas so that local residents can get groceries without using Public transport or Car and it will also increase employment
- 4- childcare facilities While Wyndham has decided to increase childcare facilities around the suburbs, it should be planned to give rise to non franchise childcare business or family day care business. And also support opening more child care units around shopping centres, main rods (Leaks road & doherty road) or around Train stations.

The Council Plan 2021-25 acknowledges these as priorities issues. Through the strategic area 'A Welcoming and Inclusive City', Council will:

• Foster inclusion and equality and strengthen opportunities for everyone to feel that they belong and are valued.

Council also runs a number of educational programs, including waste management, and will continue to work with our diverse communities in ensuring Wyndham is a safe and welcoming place for all residents.

Through the strategic area 'A Liveable City', 'An Economically Prosperous City' and 'A Thriving City', Council will:

- Ensure compliance with environmental, planning and building regulations and local laws whilst promoting awareness to encourage voluntary compliance.
- Enhance the vibrancy and activation of the City by collaborating, supporting and promoting our entertainment, hospitality, and small business industries.
- Take an active role in attracting investment opportunities that grow the local economy and create more jobs.
- Leverage community leadership and work to support and empower all residents to participate in their community.
- Work with all levels of government and key stakeholders to ensure urban development and growth is managed to attain 20 minute neighbourhoods which allow residents to get around easily, work and play locally.
- Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.

Council's Economic Growth Strategy recognises that there is a gap in the level of the skills and knowledge of the resident workforce and the jobs that are available to meet the employment aspirations of resident workers and we will continue in our endeavours; including advocating for increased local employment and facilitating job creation investment in major town centres including Tarneit, Williams Landing and Manor Lakes as well as smaller neighbourhood centres. Council has developed 'Opportunity Wyndham' to connect Wyndham businesses with local talent from employment and education service providers to build stronger, more inclusive workplaces.

Council also delivers a range of opportunities to support local employment, networking and professional development including:

- Our major annual 'WYNnovation' event
- Industry Insight Sessions
- Horticulture and Land Management Employment Pathway
- Make it Wyndham program for young entrepreneurs
- Small Business Liaison service and business growth programs

Regarding childcare facilities, Council has undertaken planning to prepare for the introduction of the State Government reform for three year old kinder. This has included reviewing where and when sessional kindergarten places need to be available to meet anticipated demand. Community feedback indicates that families like to access kindergarten services close to where they live and future infrastructure provision is planned to be delivered within integrated facilities including community centre and schools. Many future planned kindergartens will be close by to town centres, main roads and public transport to support access.

Council does not provide long day care as a service and has limited control around the provision of childcare centres and their locations, other than through its role as the planning authority.

Really need to focus on youth groups in every area. They can also give back to the elderly, so you have two areas working together to solve the same gap- social isolation, loneliness, connection which equals health and wellbeing for our two most vulnerable communities.

The Council Plan 2021-25 acknowledges the need to ensure inclusion. Through the strategic areas 'A Welcoming and Inclusive City' and 'A Thriving City', Council will:

- Foster inclusion and equality and strengthen opportunities for everyone to feel that they belong and are valued.
- Leverage community leadership and work to support and empower all residents to participate in their community.
- Provide high-quality, equitable and accessible services and community facilities that cater for all ages and life stages.

Council's Youth Services aim to ensure that young people are empowered and active citizens through the provision of youth counselling and support for young people aged 12 to 25 years and their families, in addition to drop in programs, holiday and entertainment programs and activities and a range of leadership and youth engagement activities. More information on Wyndham City's Youth Services can be found on our website.

The <u>Embedded Youth Outreach Program</u>, funded by the State Government, is run by the Victorian Police and services regions including Wyndham. Council will continue to engage with the relevant authorities and agencies, exploring options to strengthen youth engagement. Further, the 2020-21 State Budget included further funding towards the <u>Embedded Youth Outreach Program</u>.

The <u>community connector</u> service, which was an initiative introduced last year during the COVID-19 pandemic lockdown, has become an ongoing service which provides specialist support for older residents, young people, people living with a disability and families to assist them to link with and find local support services. Community Connectors will be located in <u>Community Learning Centres</u> to ensure that residents are able to access them easily.

17 Carpooling:

Having fewer cars on the road means reduced Greenhouse Gas (GHG) emissions and improved air quality.

Carpooling is undergoing a period of notable change. In recent years, advancements in technology, social networking, location-based services, wireless services, and cloud technologies are contributing to the growth of shared and on-demand mobility but also a renaissance in IT-enabled carpooling.

The Council Plan 2021-25 acknowledges the need for these sorts of initiatives. Through the strategic areas 'A Liveable City' and 'A Green City', Council will:

- Deliver and advocate for a quality, sustainable and accessible transport network that enables the community to move around the city easily.
- Leverage opportunities and invest in environmentally sustainable, renewable energy, waste and resource management initiatives which increase the community's resilience to the impacts of climate change.
- Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.

Carpooling has been disrupted by the impacts of COVID-19, with working from home for office-based jobs likely to be retained in some capacity for many workplaces. The role of carpooling is uncertain at present as it works best when large numbers of people are signed up to the same carpool group and using it on a regular basis.

As a new migrant with young kid and old parents, especially during Covid-19 lockdown, I feel that old parents also having pressure due to cultural clash and language barrier. For example, they could not make new friends in the new environment, and have to spend more time on the internet or TV. Therefore, I am thinking if there is any possibility in the future to address that issue for non-English speaking old parents, and encourage them to more involve in the local community.

The Council Plan 2021-25 acknowledges the diverse needs of the Wyndham population. Through the strategic areas 'A Welcoming and Inclusive City' and 'A Thriving City', Council will:

- Foster inclusion and equality and strengthen opportunities for everyone to feel that they belong and are valued.
- Leverage community leadership and work to support and empower all residents to participate in their community.
- Lead and create social connections, empower the community and build community resilience

The <u>community connector</u> service, which was an initiative introduced last year during the COVID-19 pandemic lockdown, has become an ongoing service which provides specialist support for older residents, young people, people living with a disability and families to assist them to link with and find local support services. Community Connectors will be located in <u>Community Learning Centres</u> to ensure that residents are able to access them easily.

Furthermore, the Council's Community Connections and Care Services aims to provide valued outcomes through working collaboratively with individuals, their carers and families, community groups, networks, council units and other agencies in the provision of quality services, information, advocacy and support for those with care needs. It also promotes independence, maintain daily living skills, and provide social inclusion opportunities for older people and those with a disability or health conditions. More information on Aged Care Services can be found on our website.

19 I think, the participation of the police force needs to be mentioned as crimes in our community are frightening. The feeling that the police is not doing much and that they can not be relied upon is scary.

Also, I would like to see that the bus transport system be reviewed. I had noticed that their timetable is not good in relation to the train system. An example is a bus would leave as soon as a train is coming to a halt. And buses come very close to each other when they are sharing part of the same route.

The Council Plan 2021-25 acknowledges community safety as an important issue to the community. Despite not having a direct role in policing matters, through the strategic areas 'A Welcoming and Inclusive City' and 'A Liveable City', Council will:

- Lead and create social connections, empower the community and build community resilience.
- Protect and promote community safety.

This will be lead through Council's community safety portfolio which is leading efforts to improve the safety of people in their homes and neighbourhoods by exploring, implementing and advocating for programs to intervene or prevent crime, raise community safety awareness and improve perceptions of safety.

Council also has a role in representing, lobbying, and advocating on behalf of the community with other levels of government and stakeholders on key issues such as these.

The resourcing of police is a State Government responsibility. Wyndham City continues to work with Victoria Police on a regular basis to ensure that community safety issues are addressed at all levels. Ensuring police coverage that services our growing community is a priority ask in <a href="Securing Wyndham's Future">Securing Wyndham's Future</a>, this includes, making sure police numbers increase in line with our rapid rate of population growth and to ensure there's an adequate police presence in our growth areas.

Council also welcomes the Victorian Government's \$45 million funding towards the new Wyndham Police Complex and \$272 million funding towards a new Wyndham Law Court. Further, the State Government has purchased land for the future Point Cook police station. Design, tender, and construction of the police station are subject to the State Government budget process.

The Council Plan 2021-25 also acknowledges the importance of good transport connections. Despite not having a direct role in the provision of public transport, through the strategic areas 'A Liveable City', and a 'Green City, Council will:

- Plan for a more contained city; close to jobs and integrated with vital transport, facilities, infrastructure and open space.
- Deliver and advocate for a quality, sustainable and accessible transport network that enables the community to move around the city easily.

Funding, provision, and operation of public transport services (including bus and train services, and commuter car parking) is a State Government responsibility, with the Department of Transport (DoT) responsible for planning and managing the network. Council does not fund or operate public transport services. Council has consistently advocated to the State Government for a number of years now for:

- Improved bus services across Wyndham including higher frequencies, extended hours of operation and responsive and flexible services.
- Biennial reviews of bus services to improve integration with trains and match service frequencies, hours of operation and extend service coverage to support population growth.

20 I think everything that need's to be covered was covered.

Response noted.

Yes, lets make a running and riding track around the Werribee Race Course. Similar idea to the Melbourne Botanical Gardens but ours will be the Werribee Tan. The foot paths are already there, just needs to be beautified with more shrubs, and flowers. It would be great to see the community utilising this area more. We just need to spread the word and I know people will proud to use this area in Werribee!! Thanks

The Council Plan 2021-25 acknowledges the importance of sport and recreation. Through the strategic area 'A Healthy, Accessible and Equitable City', Council will:

 Encourage residents to be physically active and healthy through the provision of accessible and diverse sporting facilities, leisure and recreational opportunities.

As the Werribee Racecourse is not public land, Council does not have a direct ability or responsibility to develop this space. However, Council does work closely with the Werribee Racecourse management on a range of projects and will be sure to pass this suggestion on. The southern edge of the Racecourse has recently had street trees planted along it to improve shade and amenity. In the past 18 months we've also seen an increase in the number of community members walking and cycling and a facility such as this would be well utilised.

Additionally, Council's <u>Budget</u> for 2021/22 has been supercharged to support sports and recreation across Wyndham with \$29 million allocated to sports and recreation infrastructure, \$5.60 million to upgrade Wyndham's Sports Pavilions, and \$11.50 million for a Regional Soccer Facility. It also includes \$4 million for improve the active transport network.

Community input is a vital part of the budget planning process as it helps inform and guide our decision making and consider how we might plan to better address priorities. Consultation on the development of the Annual Plan and Budget 2022/23 will commence in early November 2021.

22 It would be good to have a timeline included for Key Milestones/Deliverables Outlined for Years 1, 2, 3, etc to be added the Plan.

The Council Plan 2021-25 includes a section on implementation and monitoring and reporting. To accomplish its responsibilities, Council's Integrated Strategic Planning and Reporting Framework allows the organisation to identify community needs and aspirations over the long term (through the <a href="Wyndham 2040 Community Vision">Wyndham 2040 Community Vision</a>), operationalise the required work in the medium term (through the Council Plan 2021-25), and ensure the required resources are available through the <a href="Annual Plan and Budget">Annual Plan and Budget</a> and Long Term Financial Plan.

As such, the Council Plan document sets the overall strategic direction for the four year Council term and further detail is made available on an annual basis through the <u>Annual Plan and Budget</u> and in the <u>Annual Report</u>.